

Guide to installing & activating **Just eSIM** on iPhone

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Important points

- Make sure you have a stable internet connection throughout the process.
- QR code or manual codes can be used up to 5 times on the same device

1. Installation

Basic scenarios for installing an eSIM:

1. Quick installation from the app.

My version is iOS 17.4 or later.

2. QR installation.

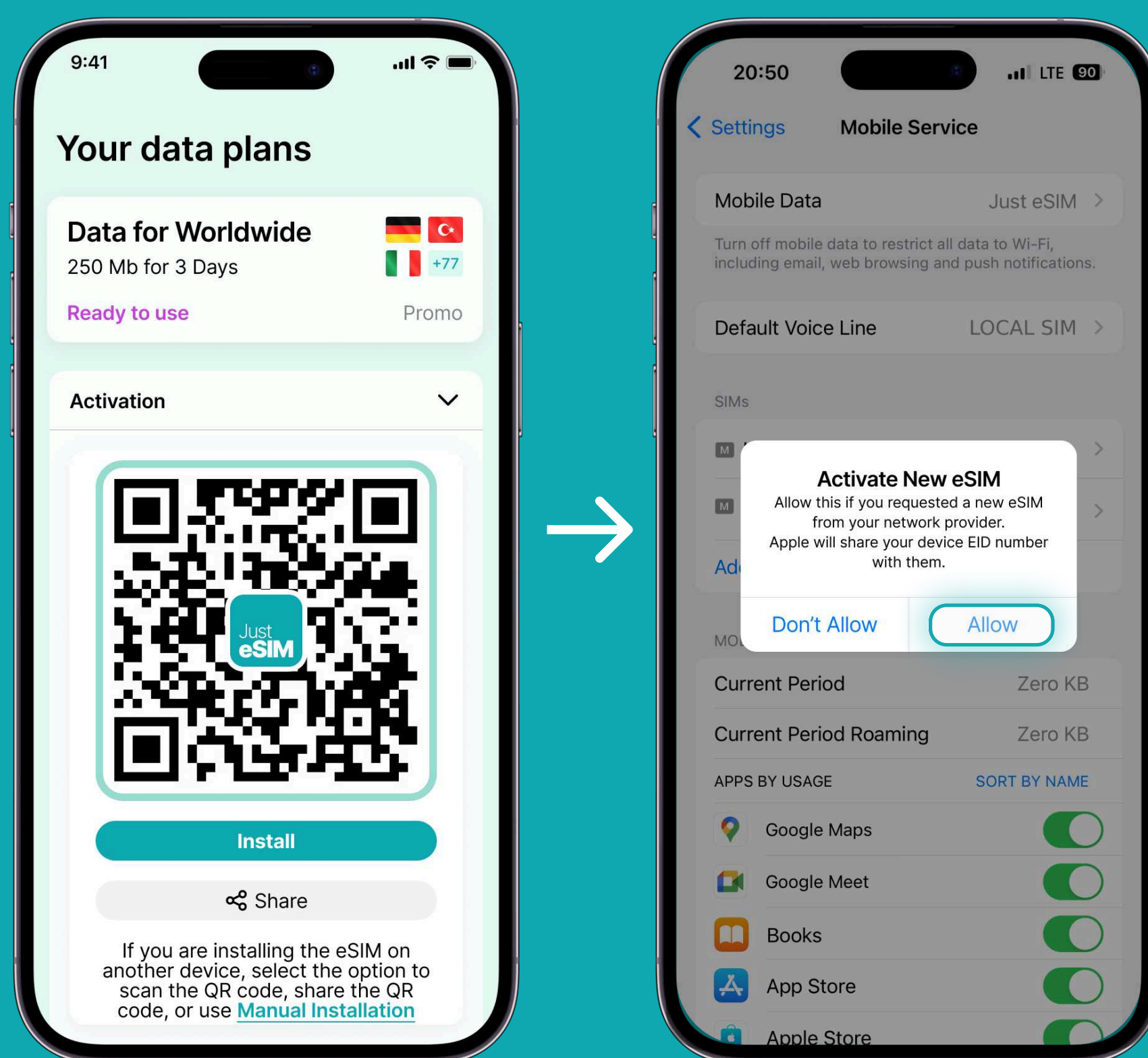
I have another screen or device from which I can scan with my phone's camera.

3. Manual installation

I don't have another screen or device from which I can scan the QR code with my phone's camera.

You can find the QR code and codes for manual installation in the Just eSIM app, as well as in your email. Choose the best option for you.

We recommend installing the eSIM before your trip.



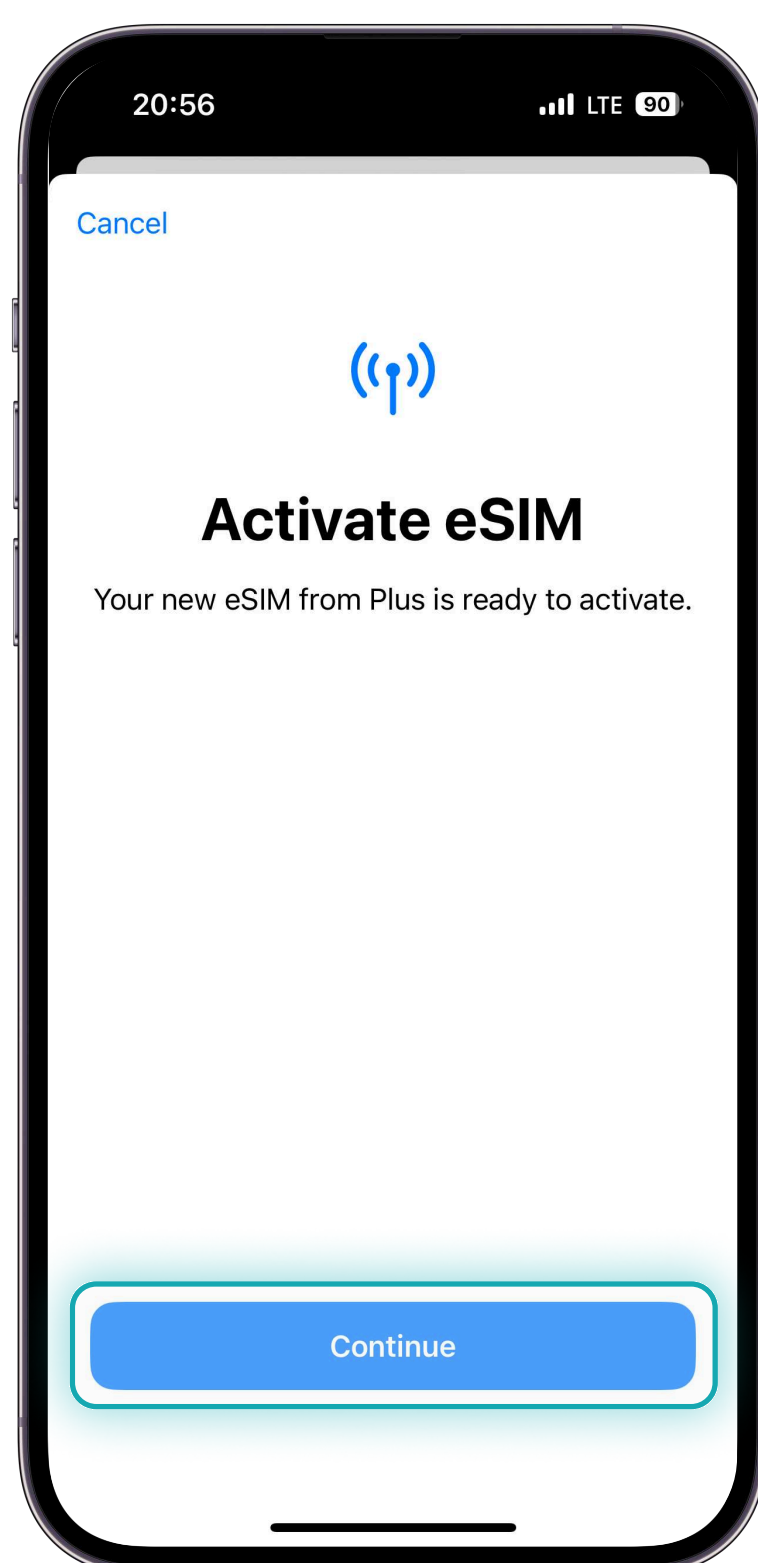
1. Tap **Instal**

2. Tap **Allow**

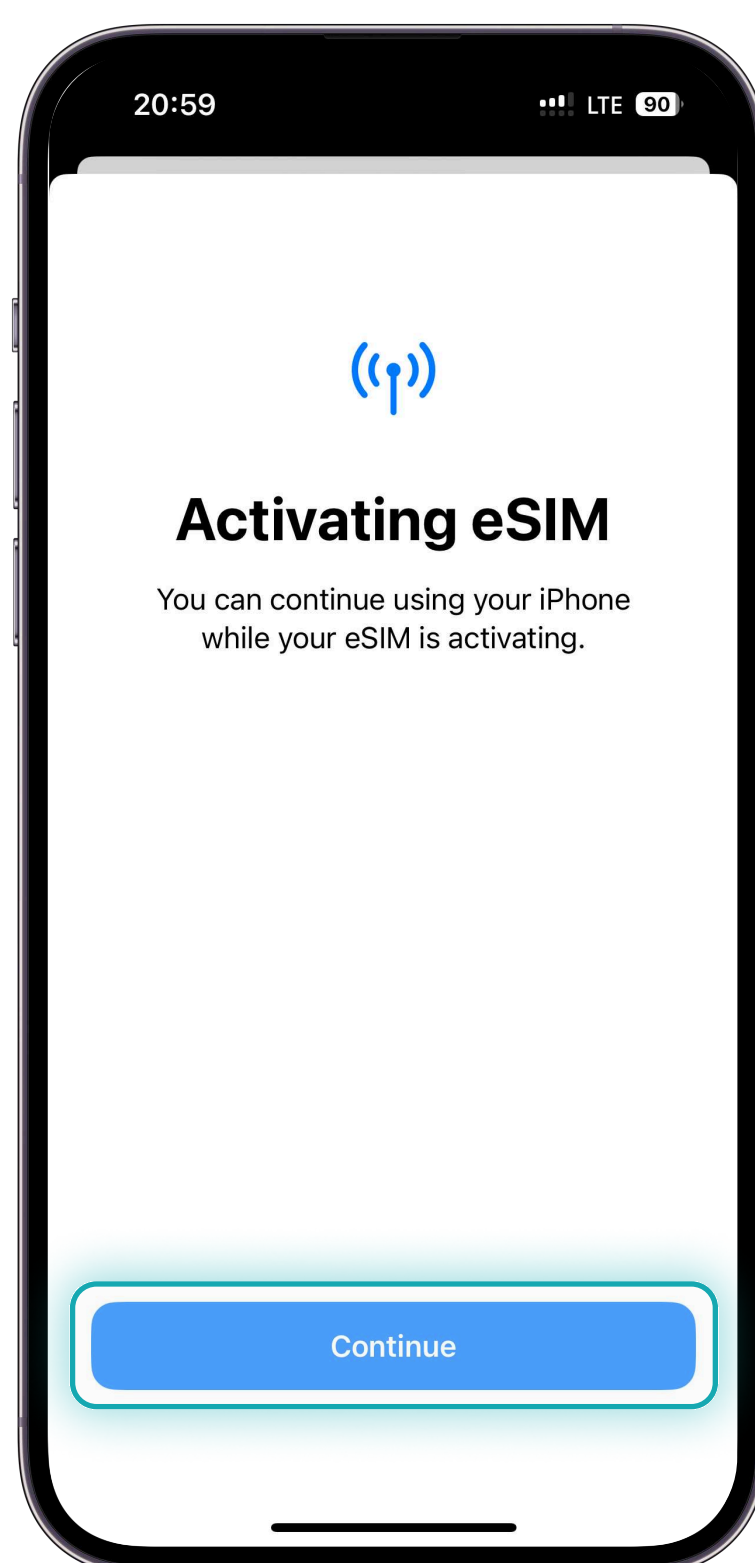
1.1. Quick installation

If you have iOS 17.4 or later installed on your iPhone, in that case a quick install from the app is available to you.

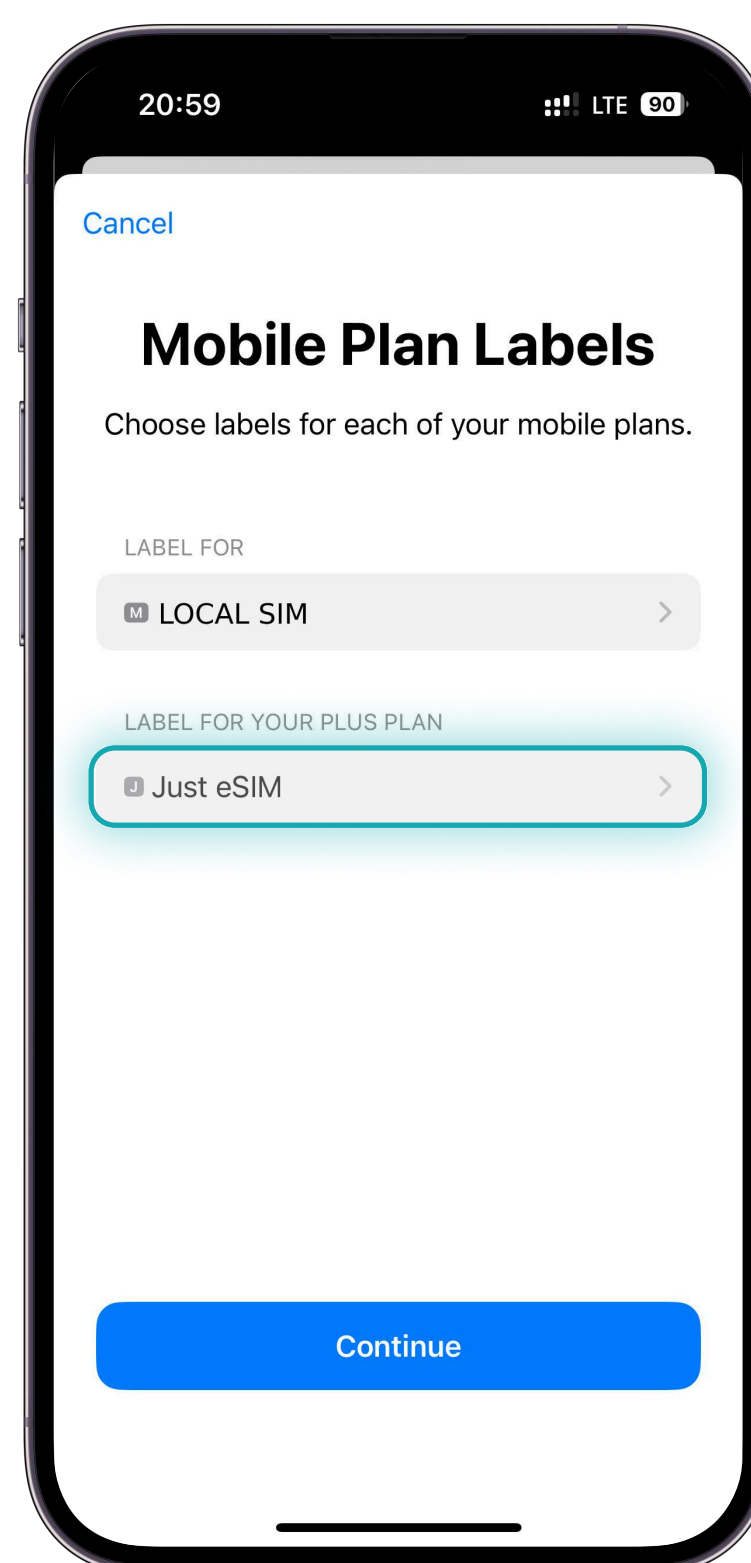
1.1. Quick installation



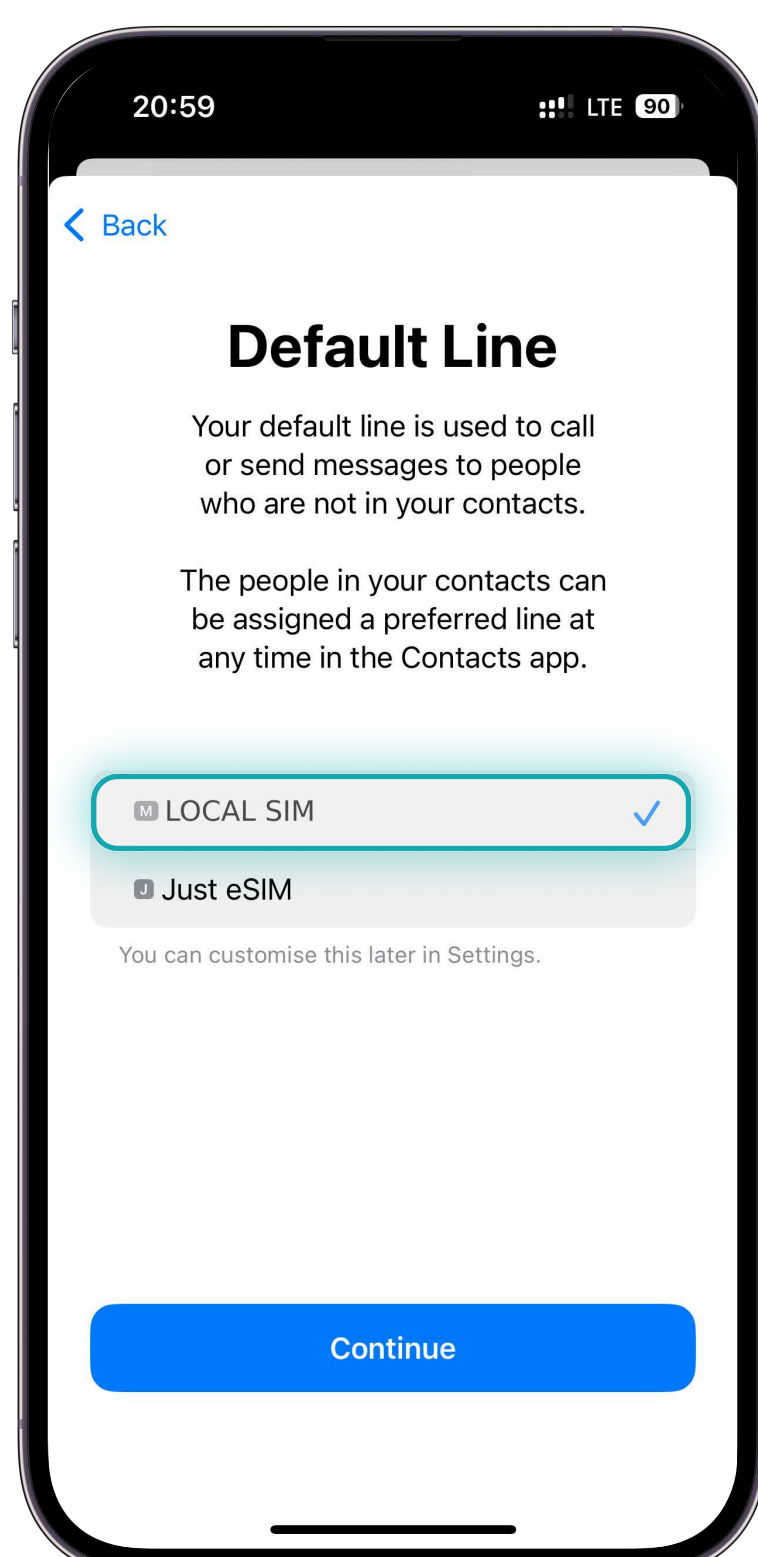
3. Tap **Continue** and wait



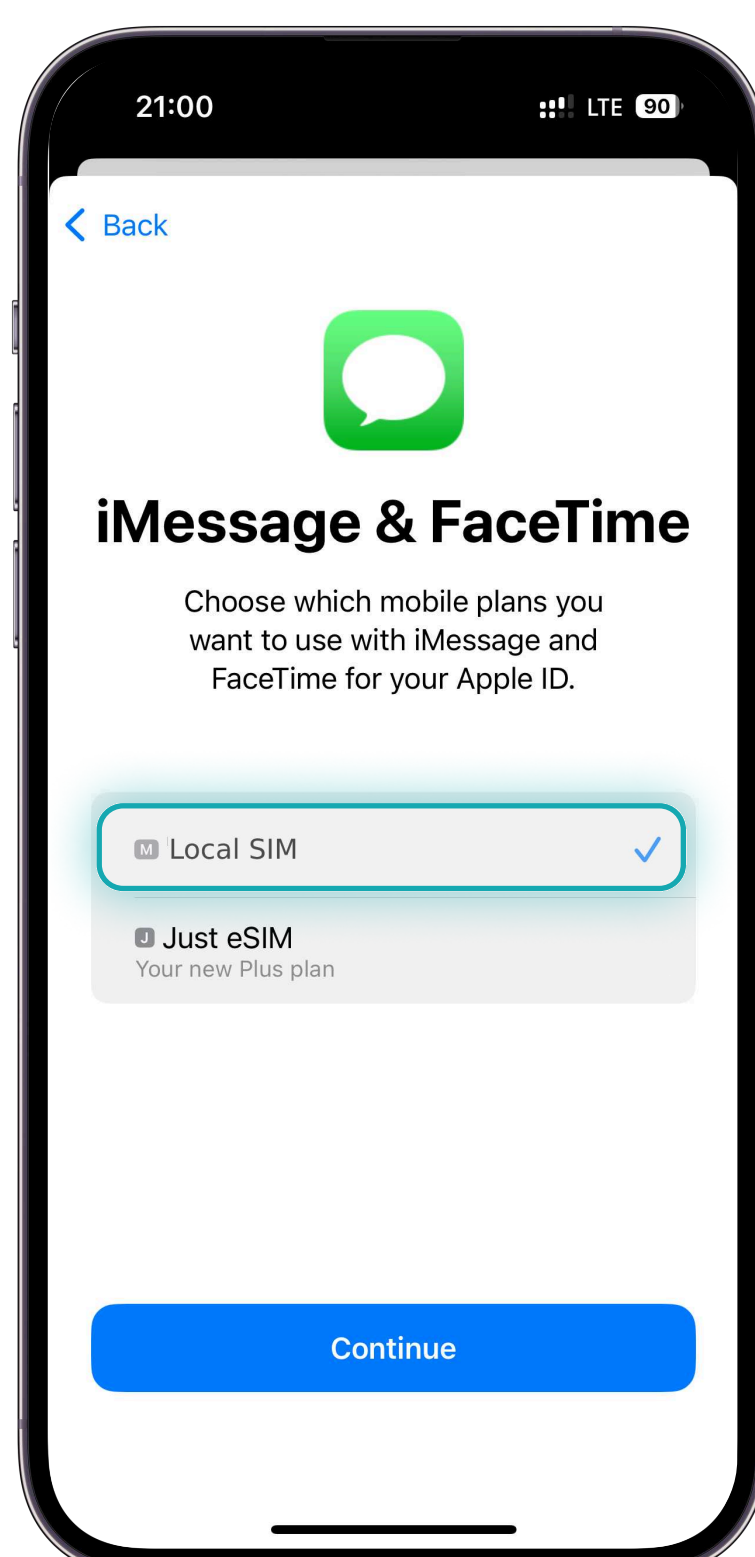
4. Tap **Continue**



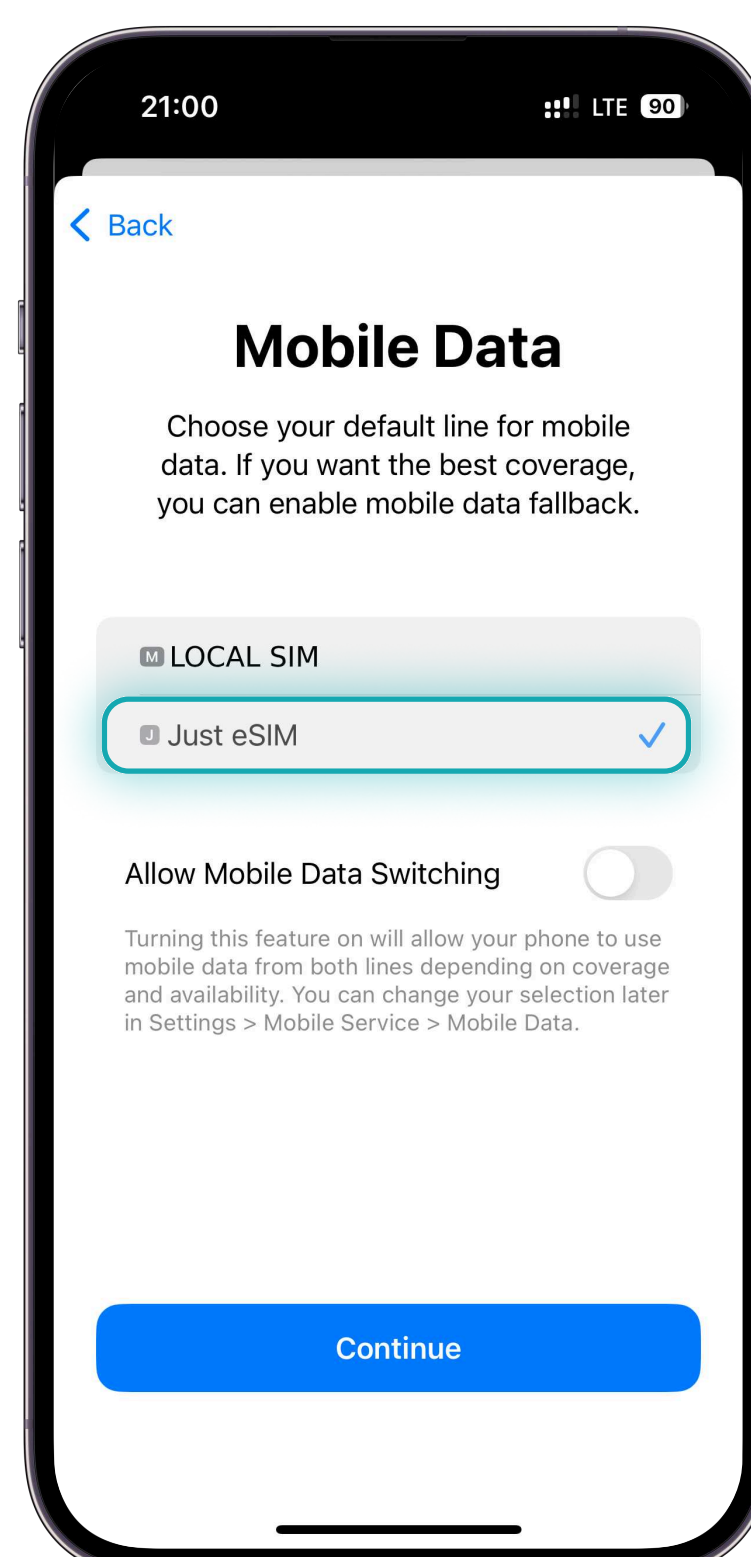
5. Select your new eSIM and rename it. Then tap **Continue**.



6. Select **Local SIM** as your **Default line** and tap **Continue**.



7. Select **Local SIM** as your line for **iMessage & FaceTime** and tap **Continue**



8. Select **Just eSIM** as your line for **Mobile Data** and tap **Continue**

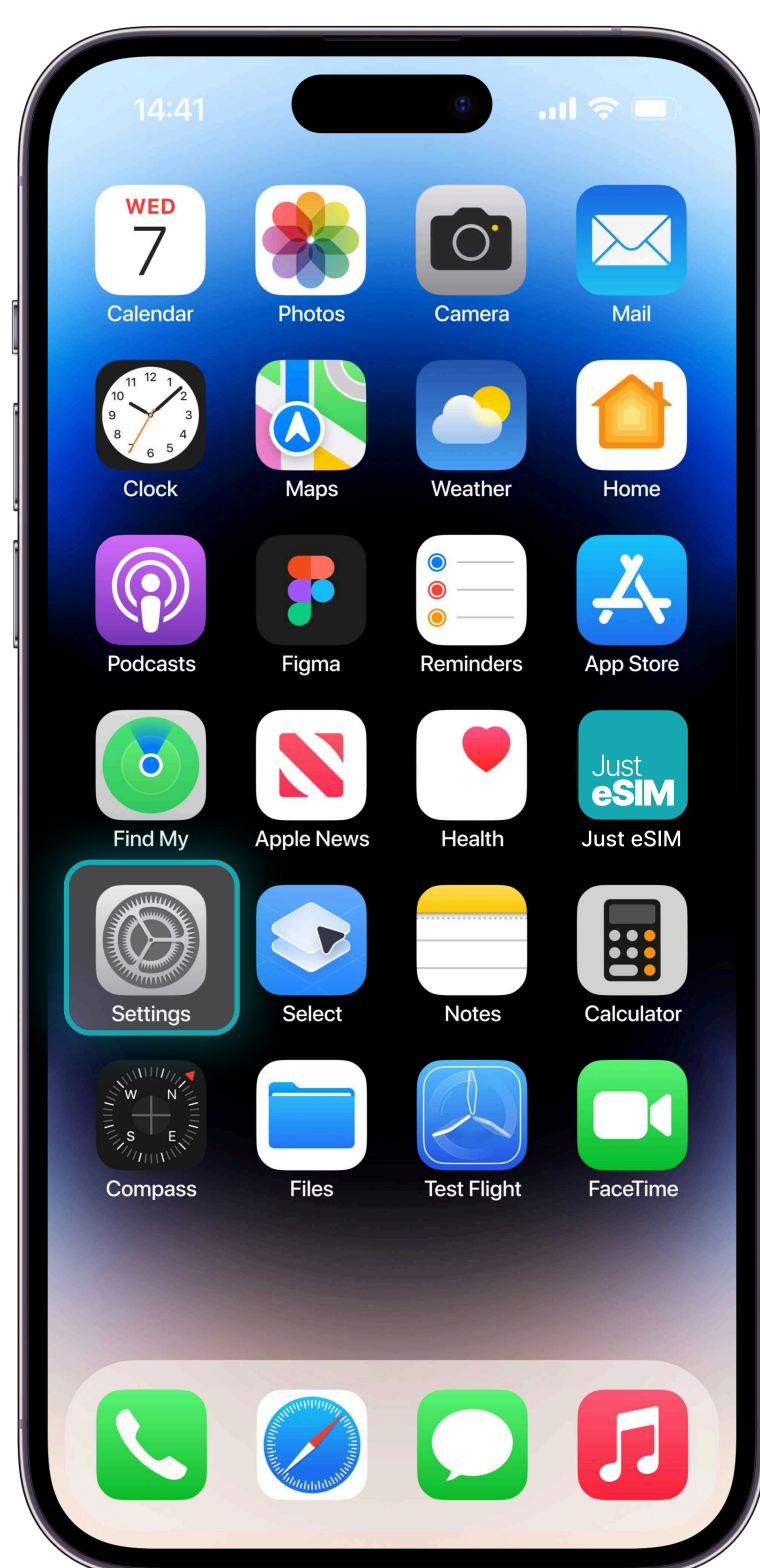
✓
Installation completed



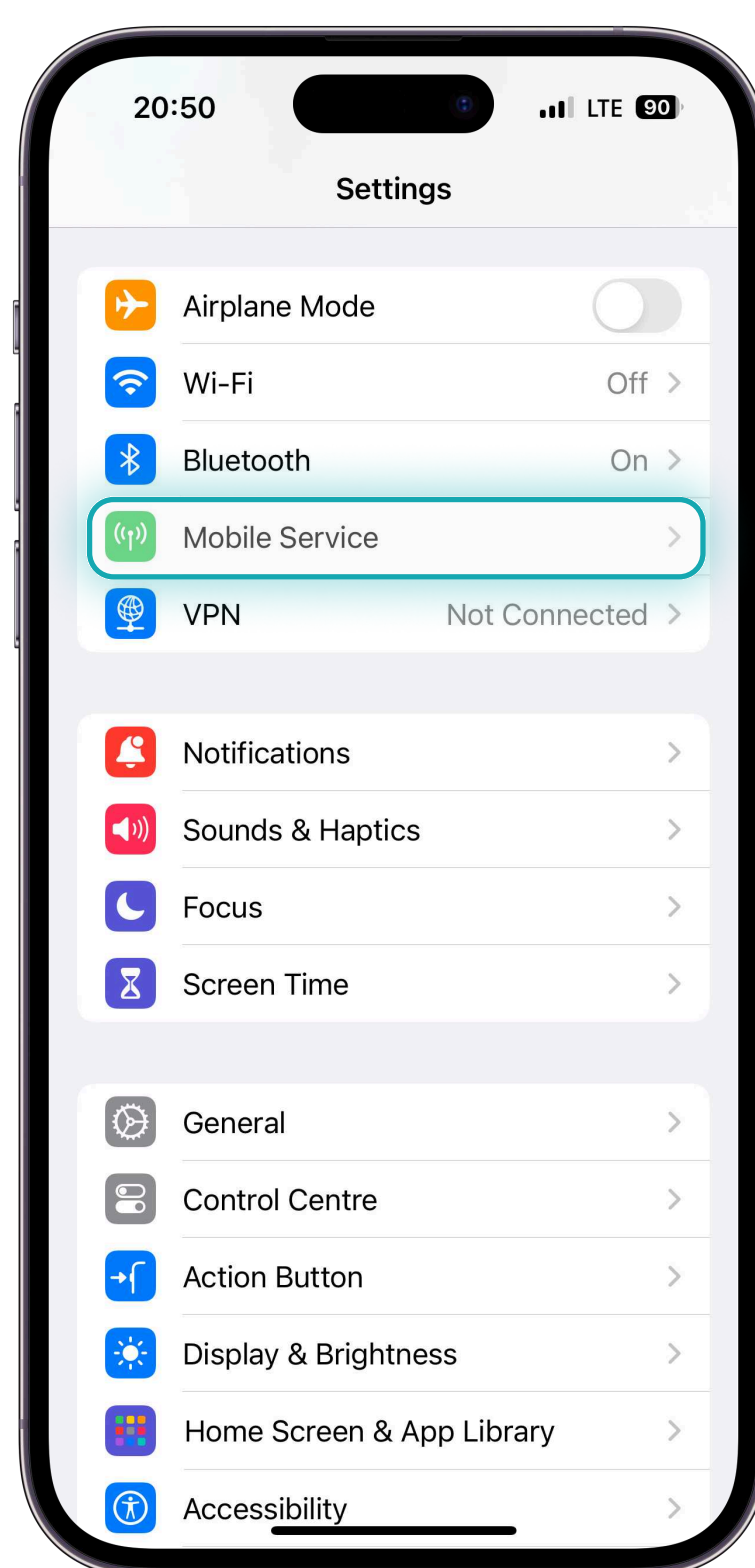
1.1. QR installation

Choose this option if you have the QR code printed or on another device to scan it from your smartphone.

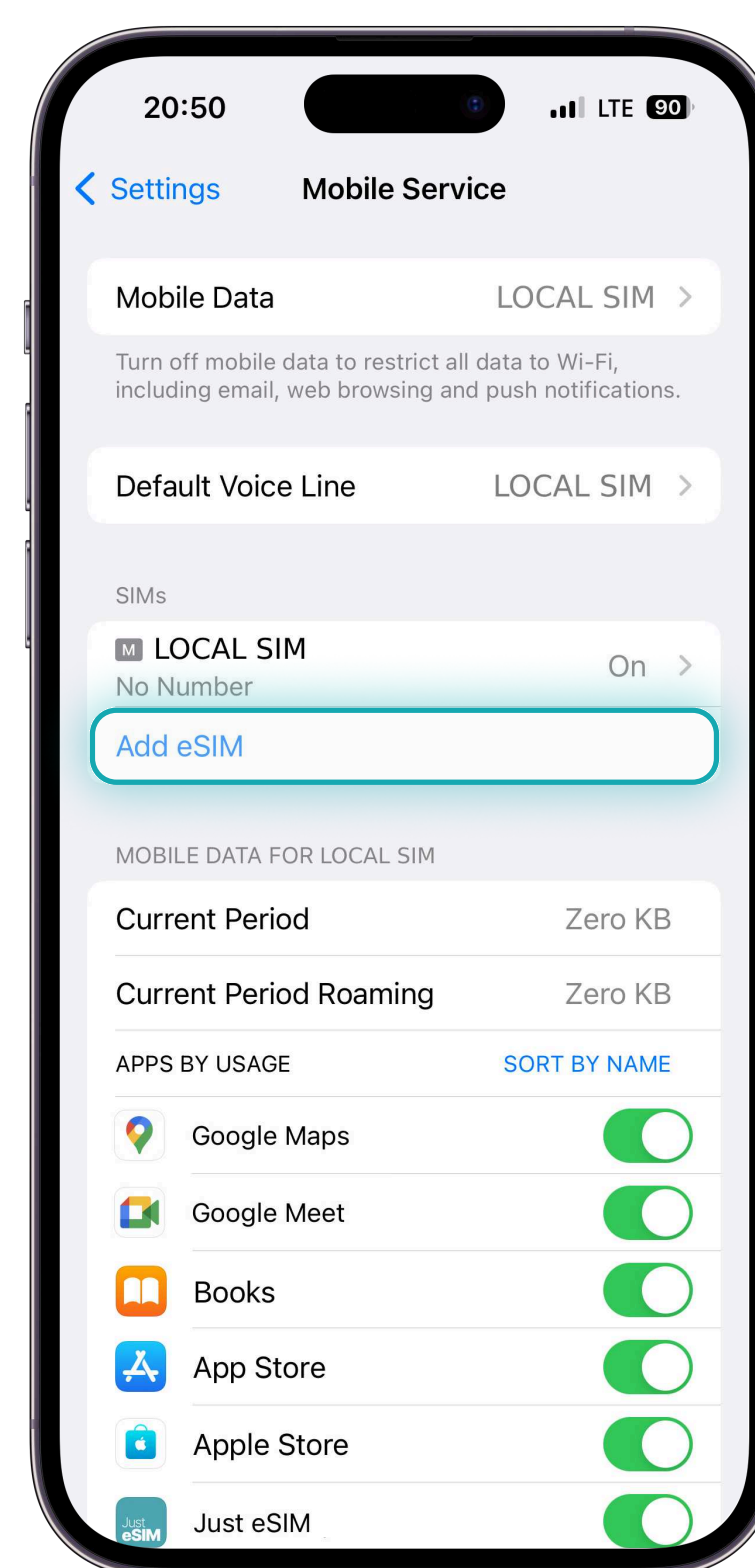
1.1. QR installation



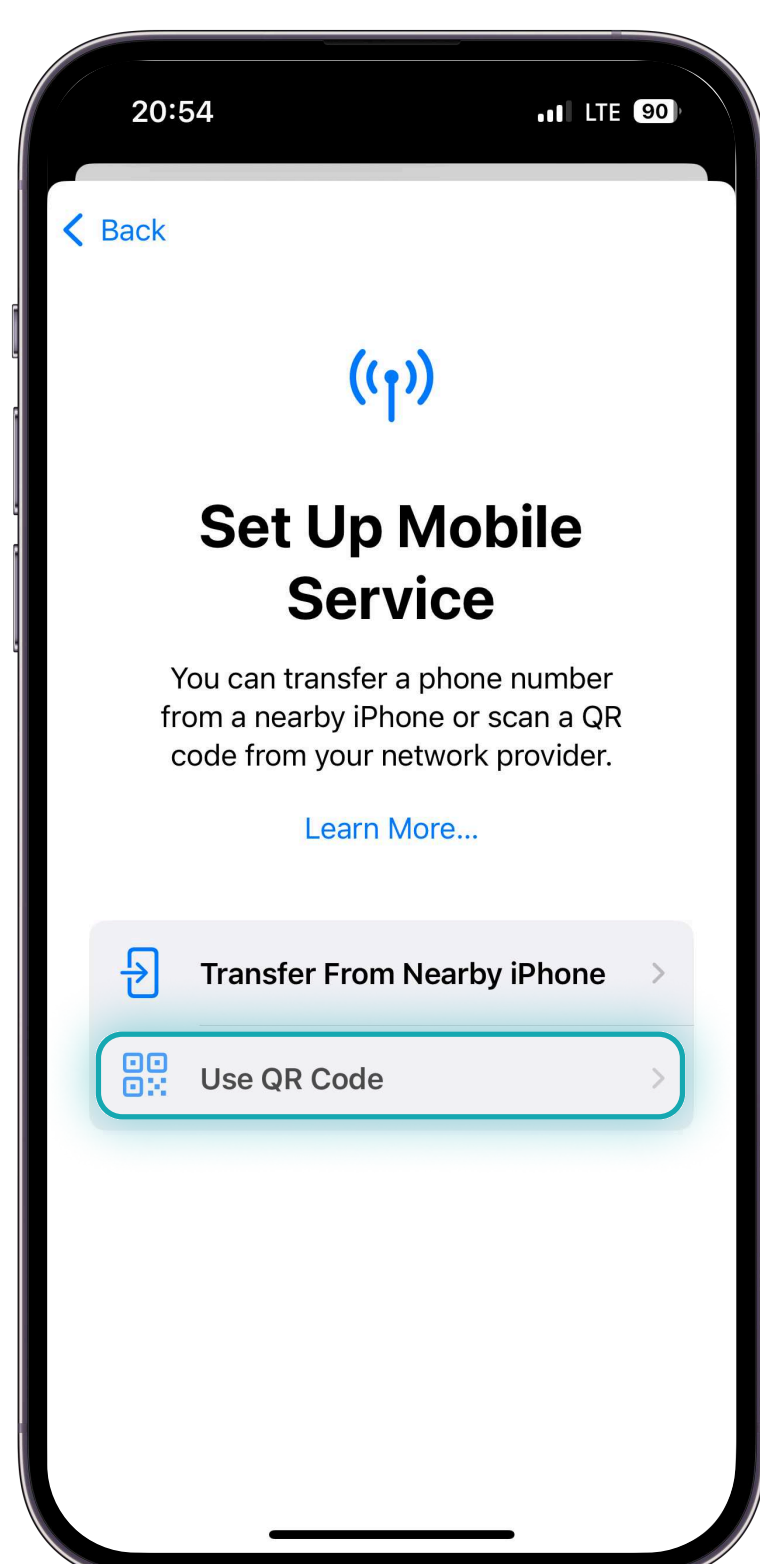
1. Go to **Settings**



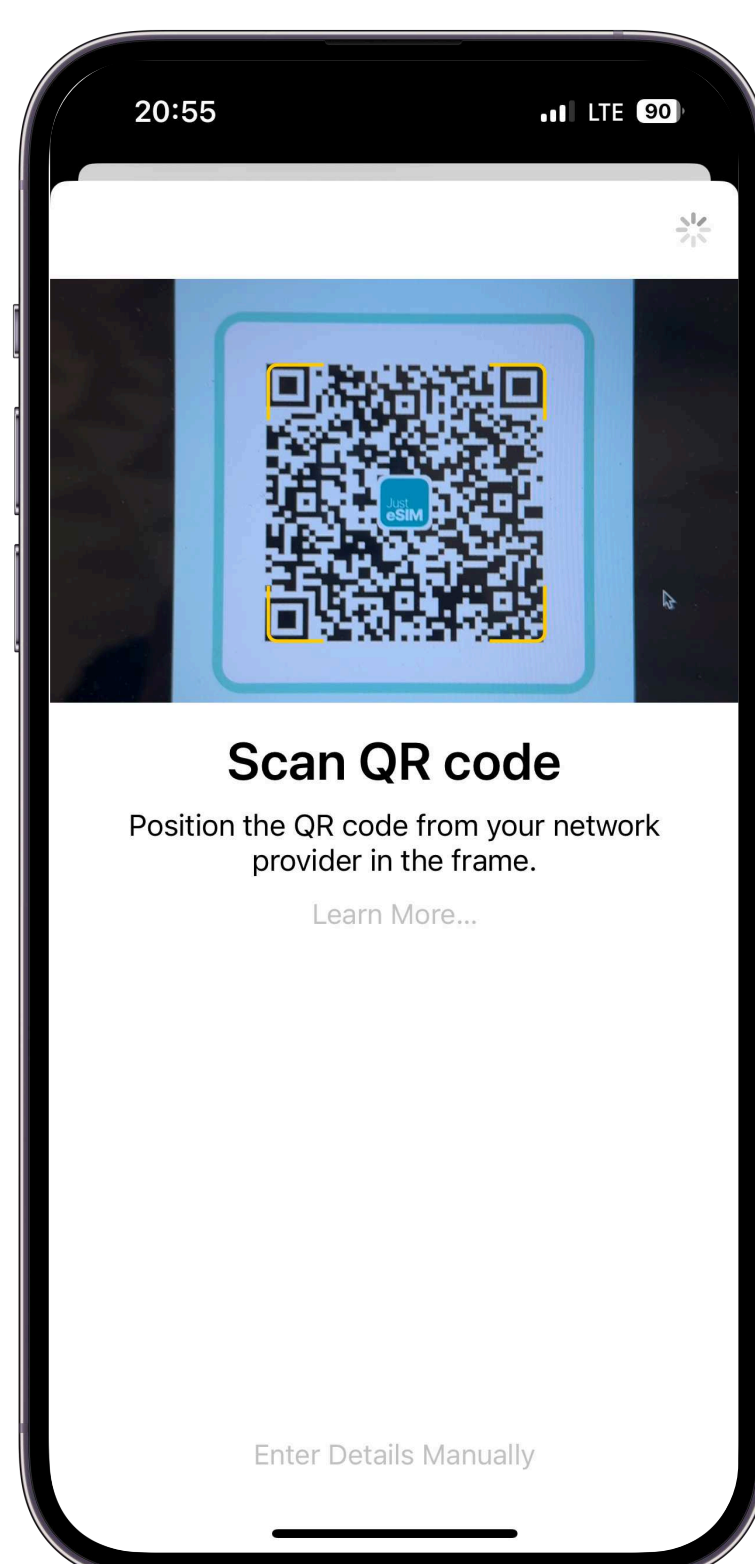
2. Go to **Mobile Service**



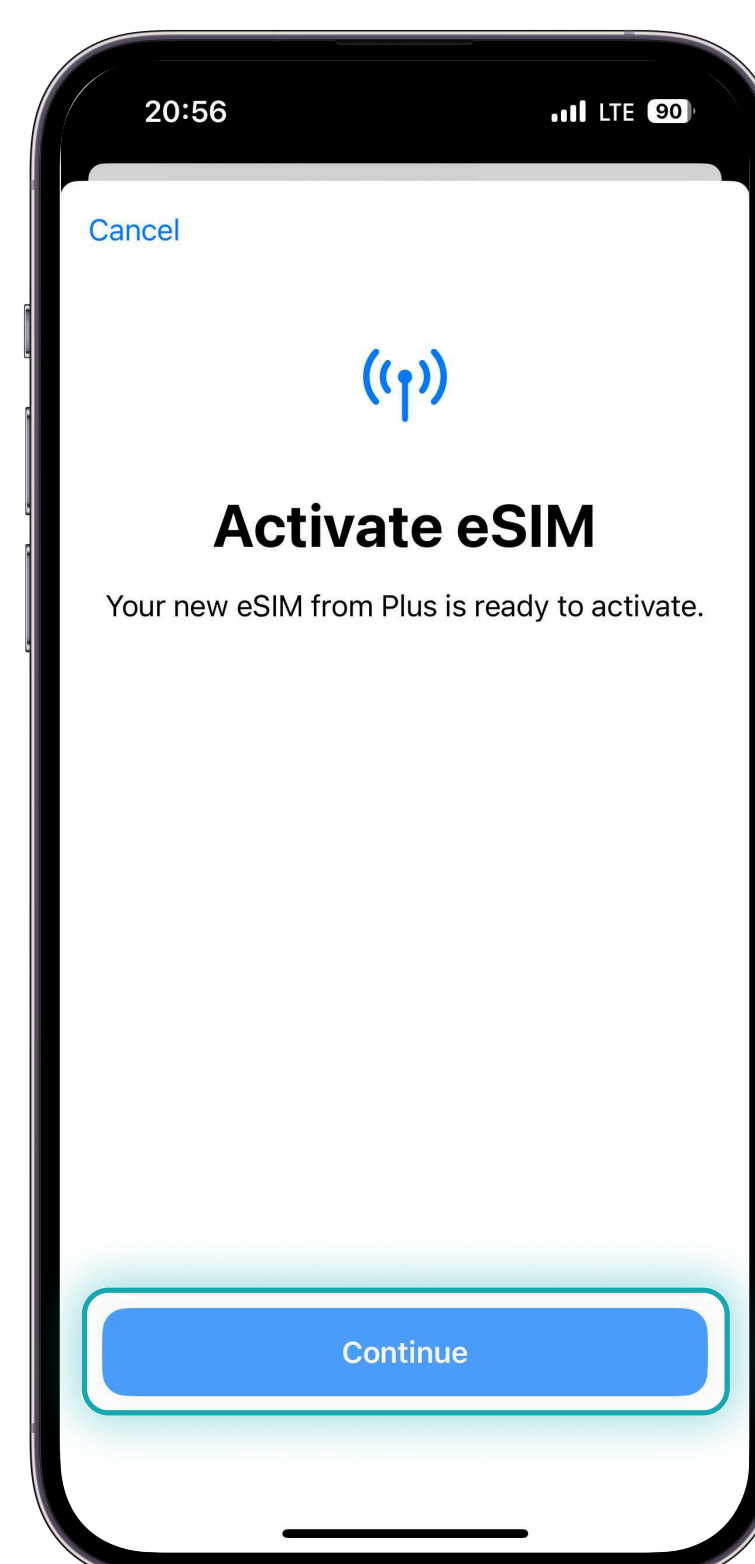
3. Go to **Add eSIM**



4. Select **Use QR Code**

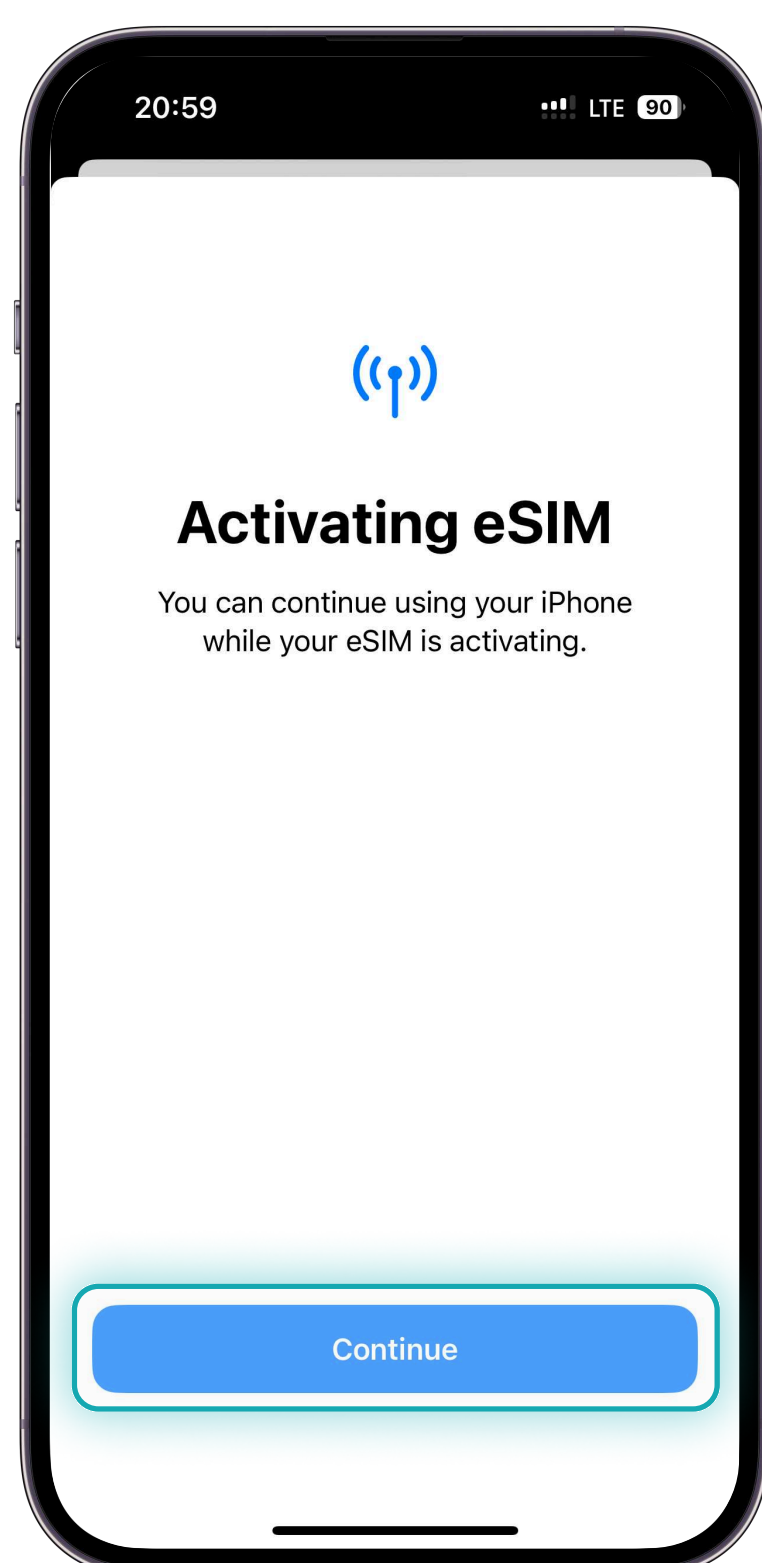


5. Scan the QR you received from **Just eSIM**

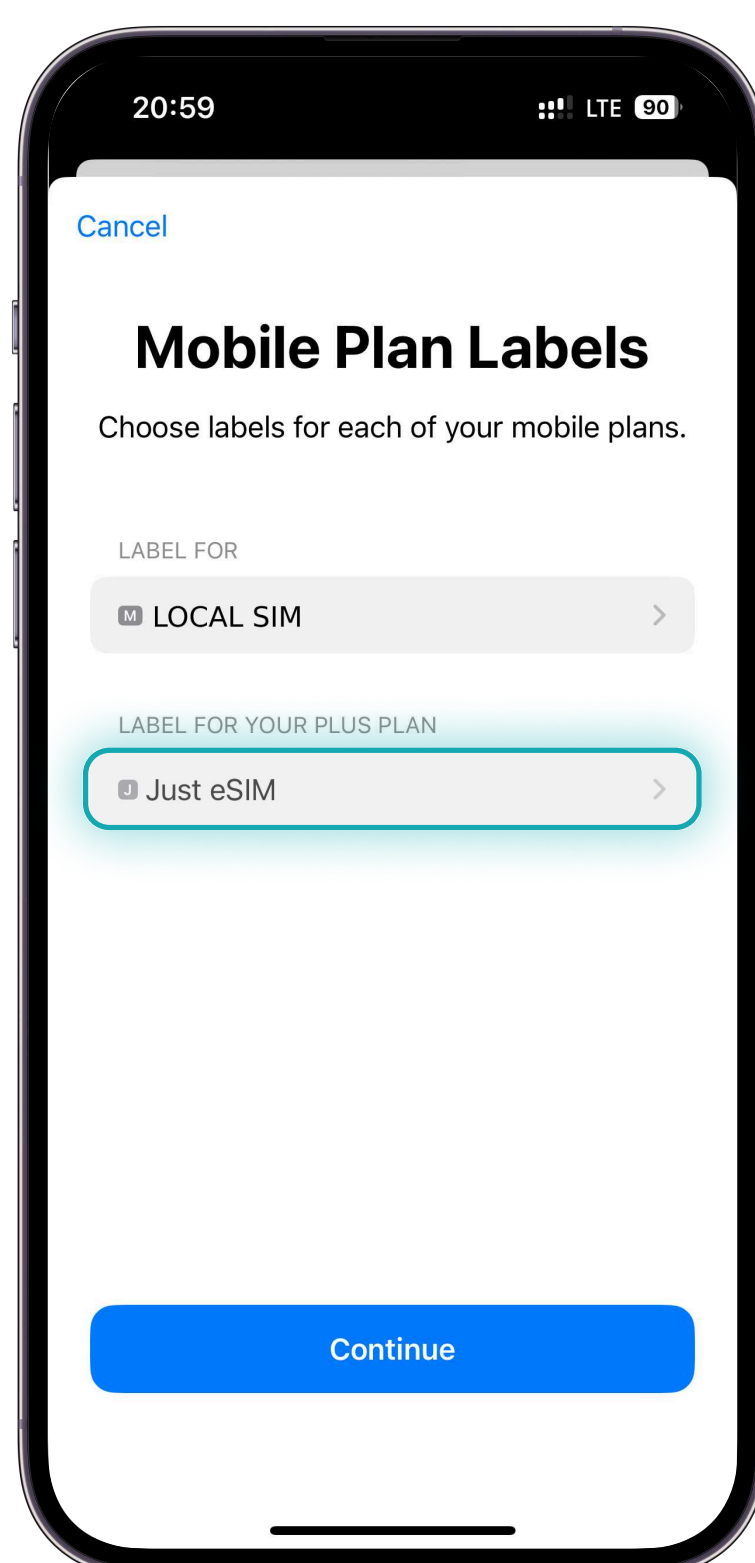


6. Tap **Continue** and wait

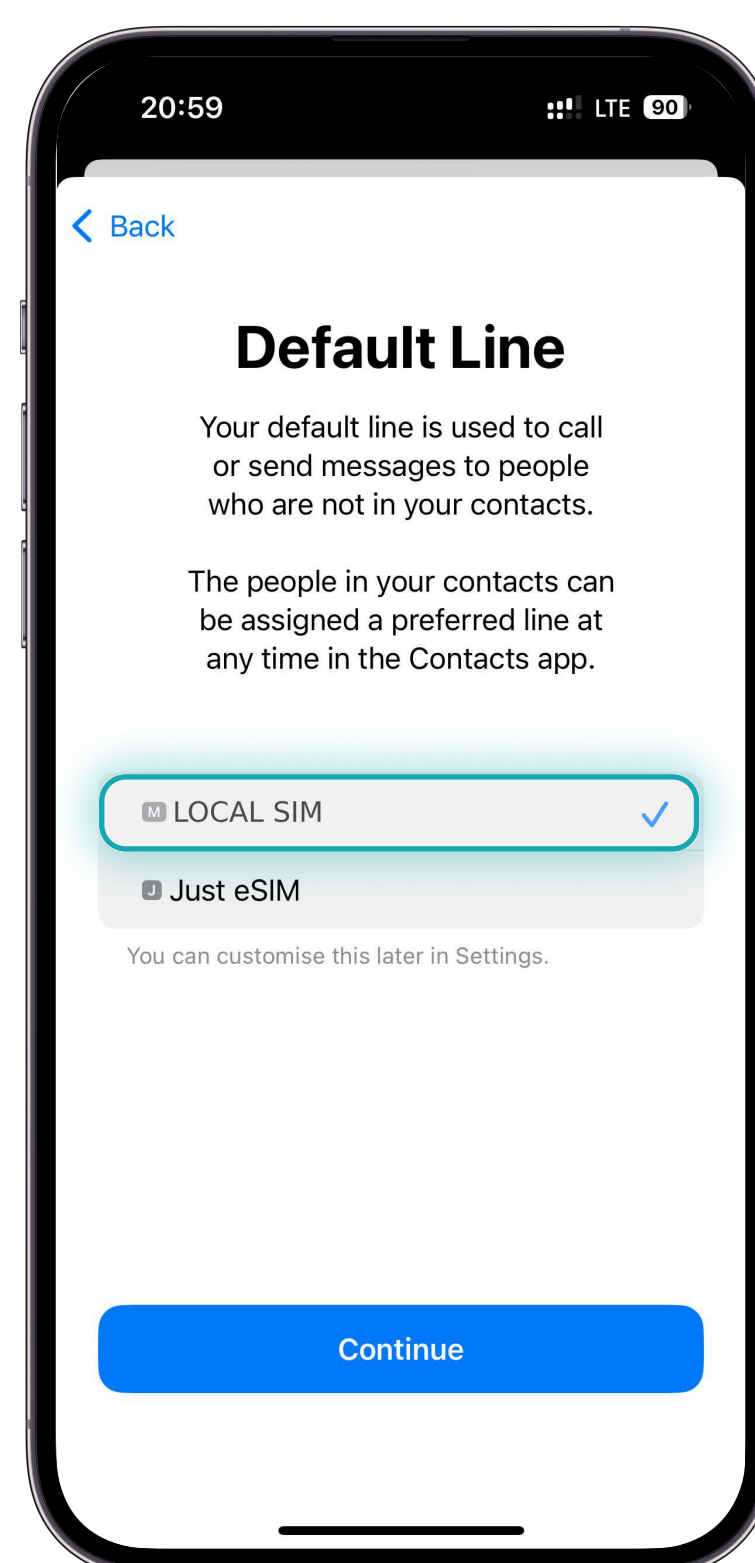
1.1. QR installation



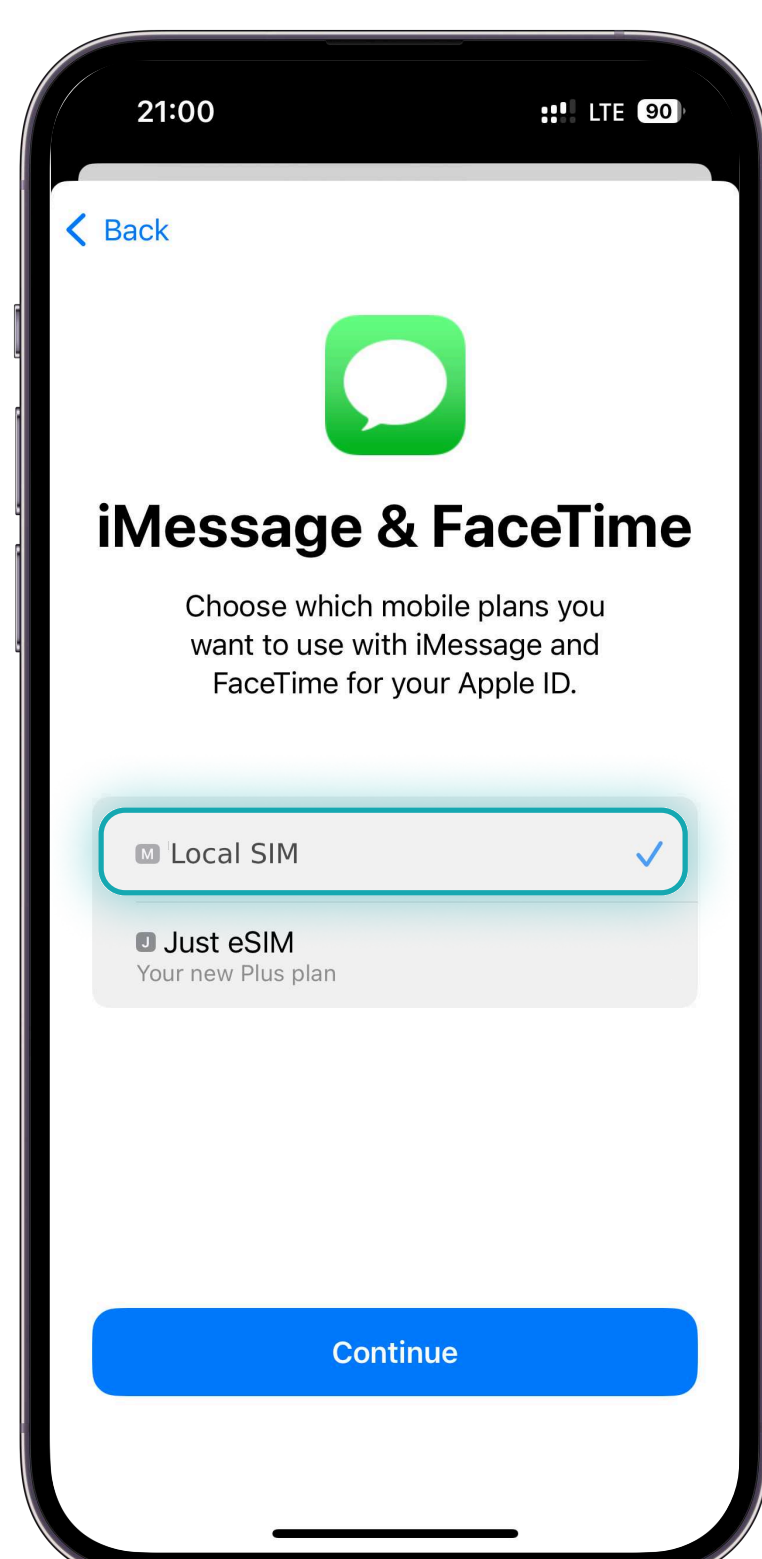
7. Tap **Continue**



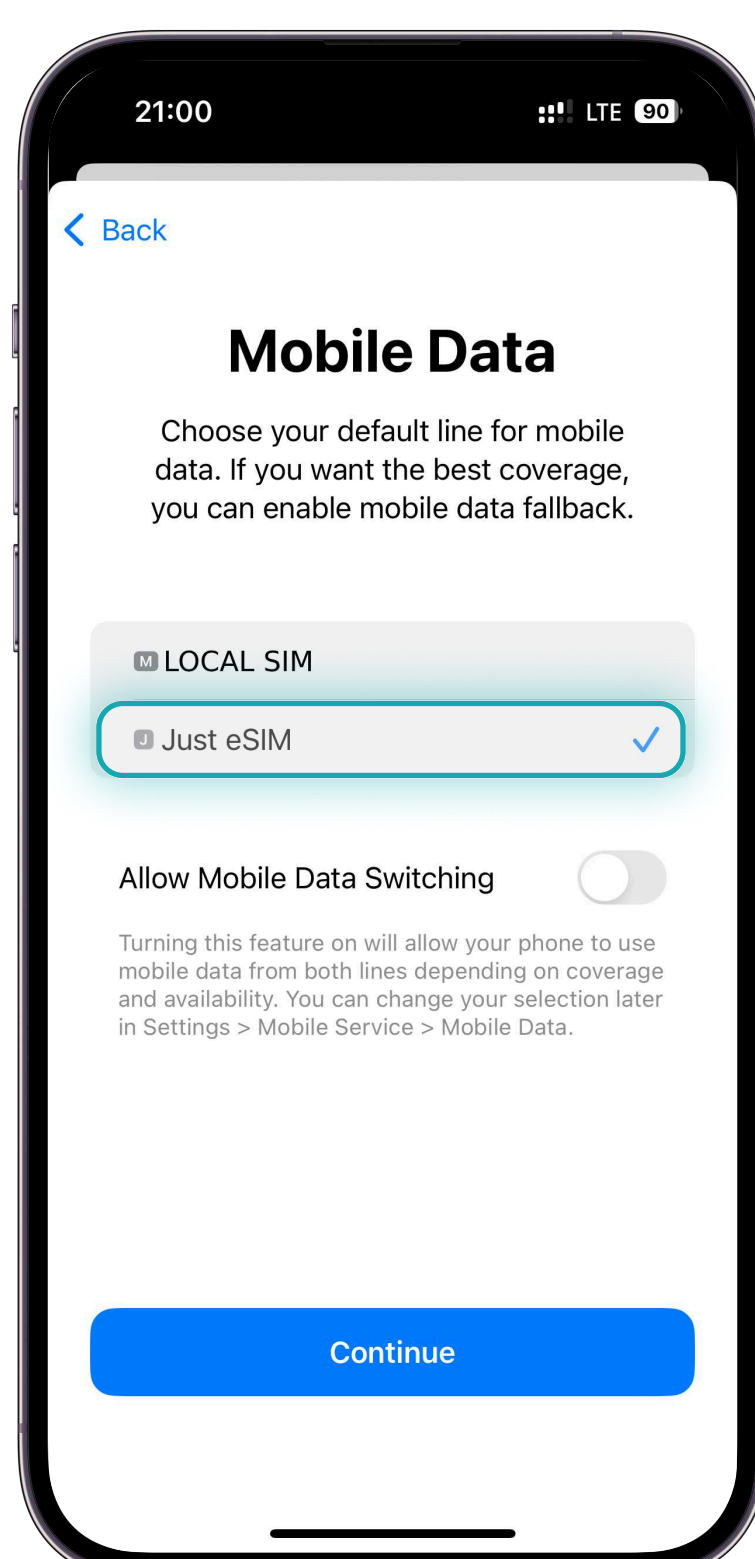
8. Select your new eSIM and rename it. Then tap **Continue**.



9. Select **Local SIM** as your **Default line** and tap **Continue**.



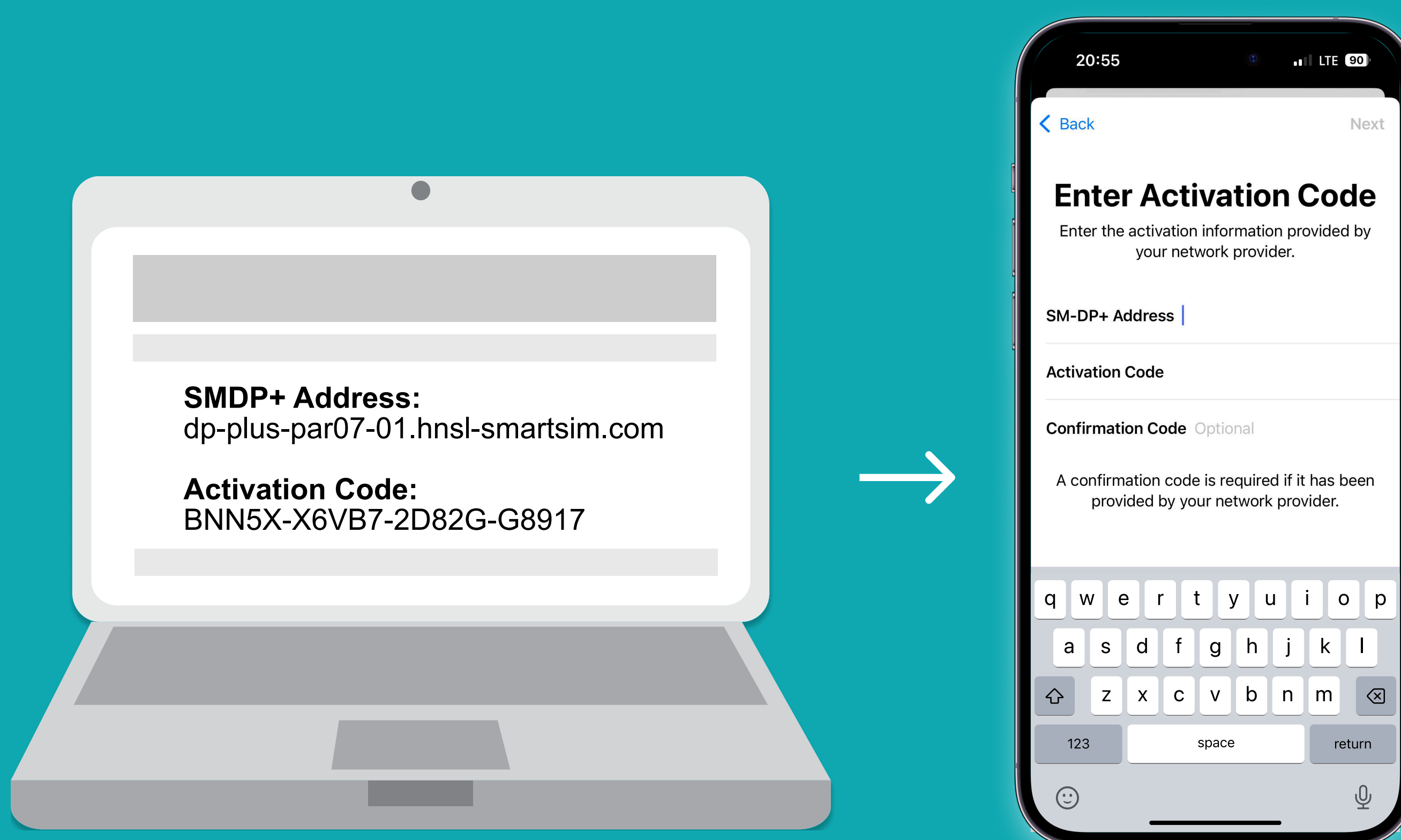
10. Select **Local SIM** as your line for **iMessage & FaceTime** and tap **Continue**



11. Select **Just eSIM** as your line for **Mobile Data** and tap **Continue**



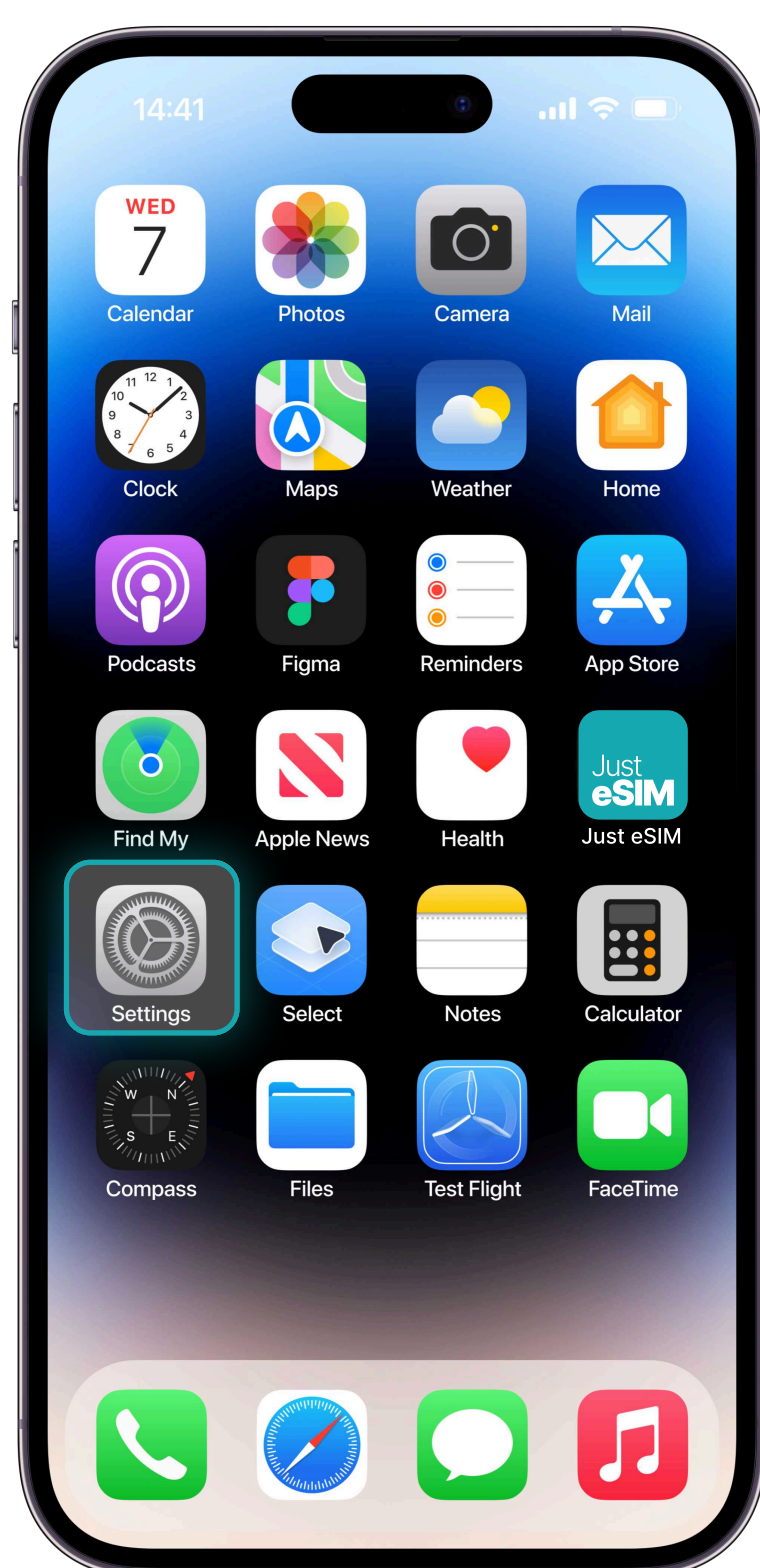
Installation completed



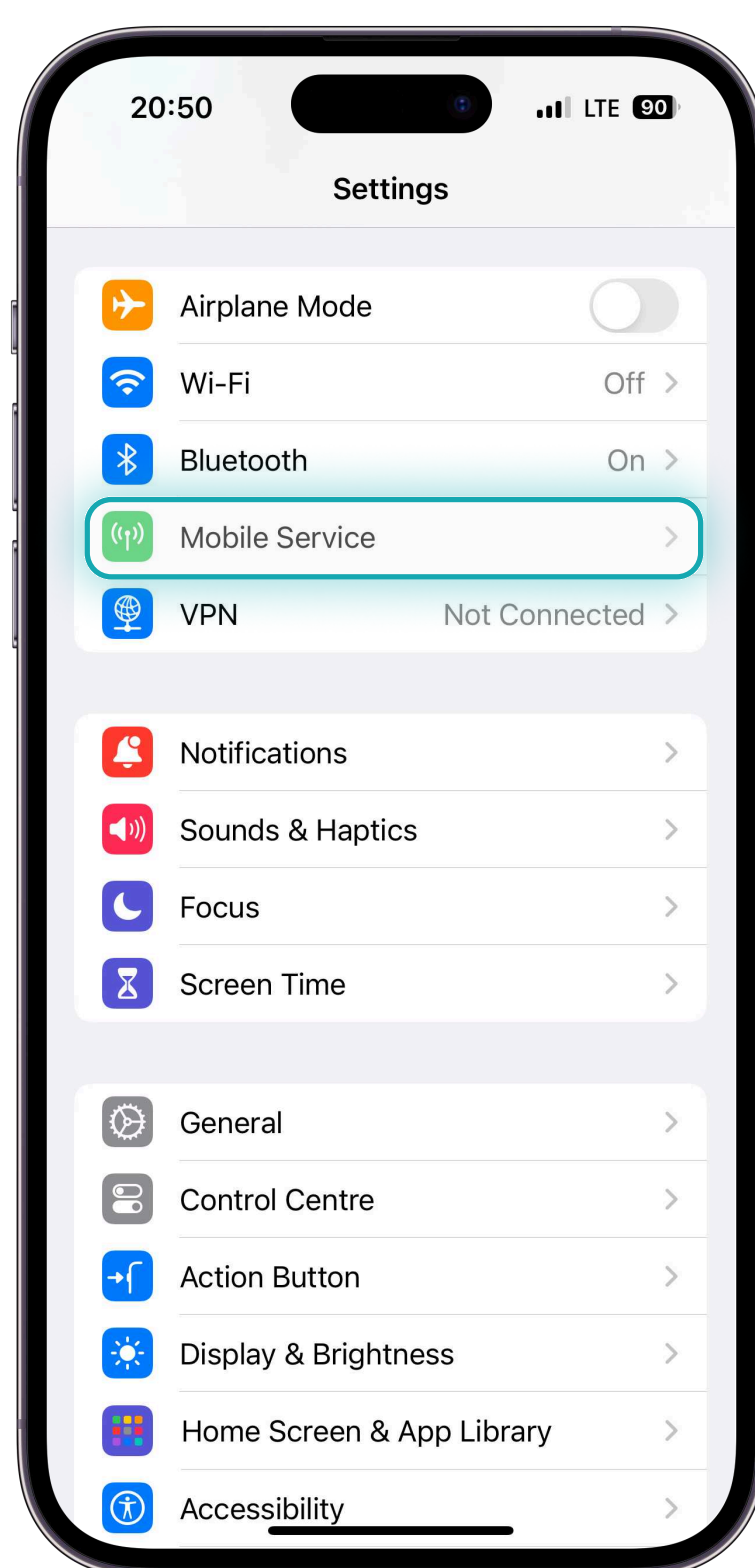
1.2. Manual installation

You only have to copy and paste the codes we send you by mail. This option is ideal when you do not have another device.

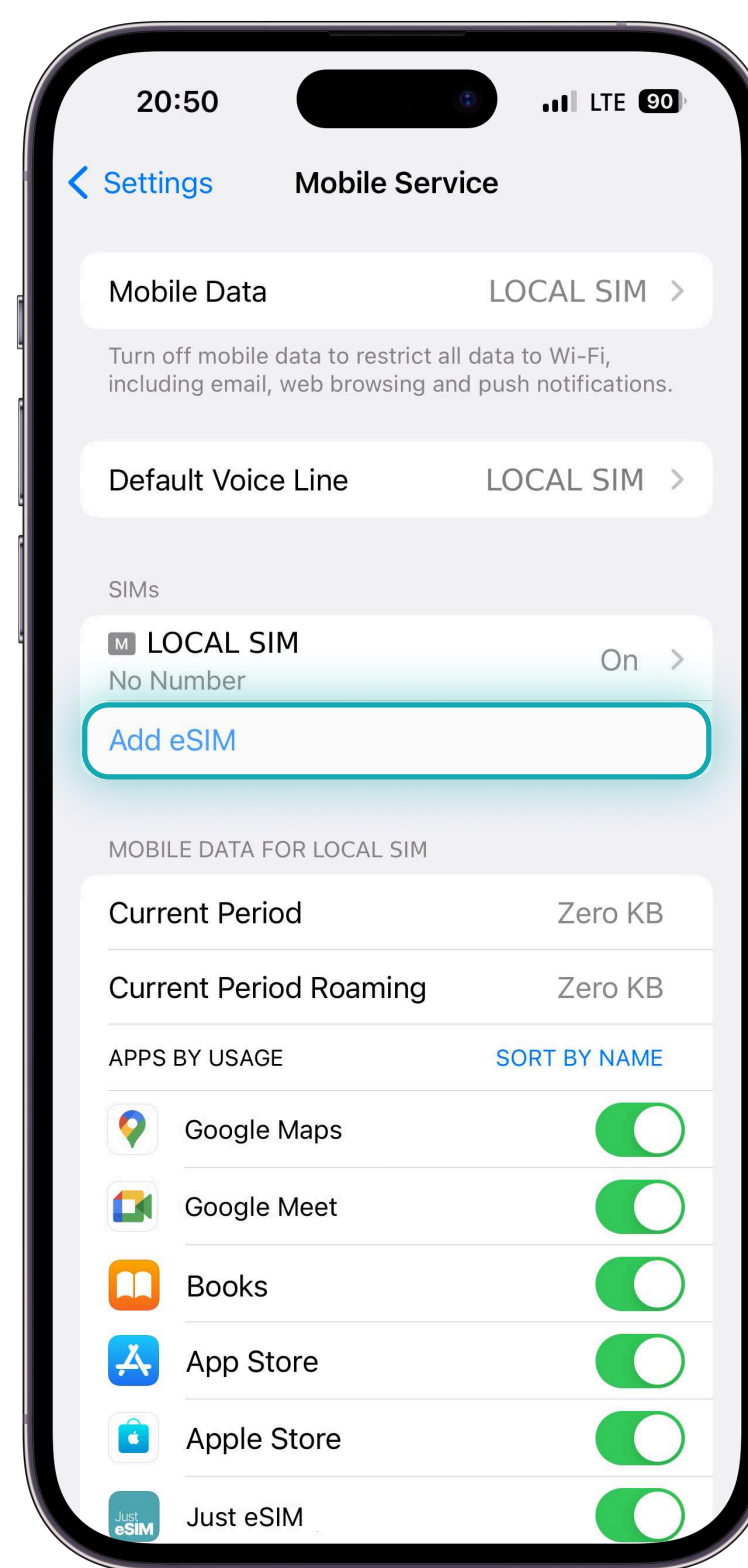
1.2. Manual installation



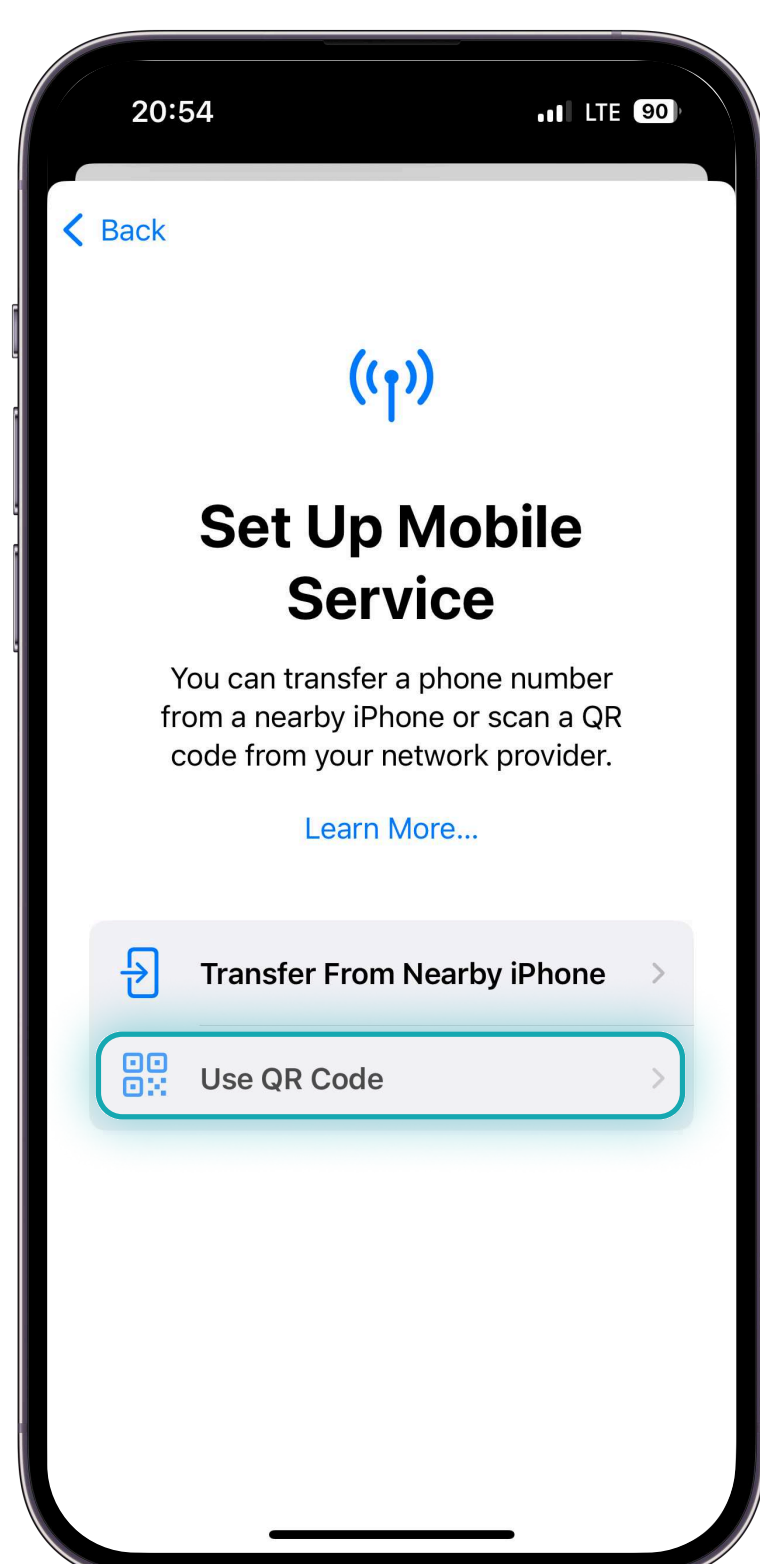
1. Go to **Settings**



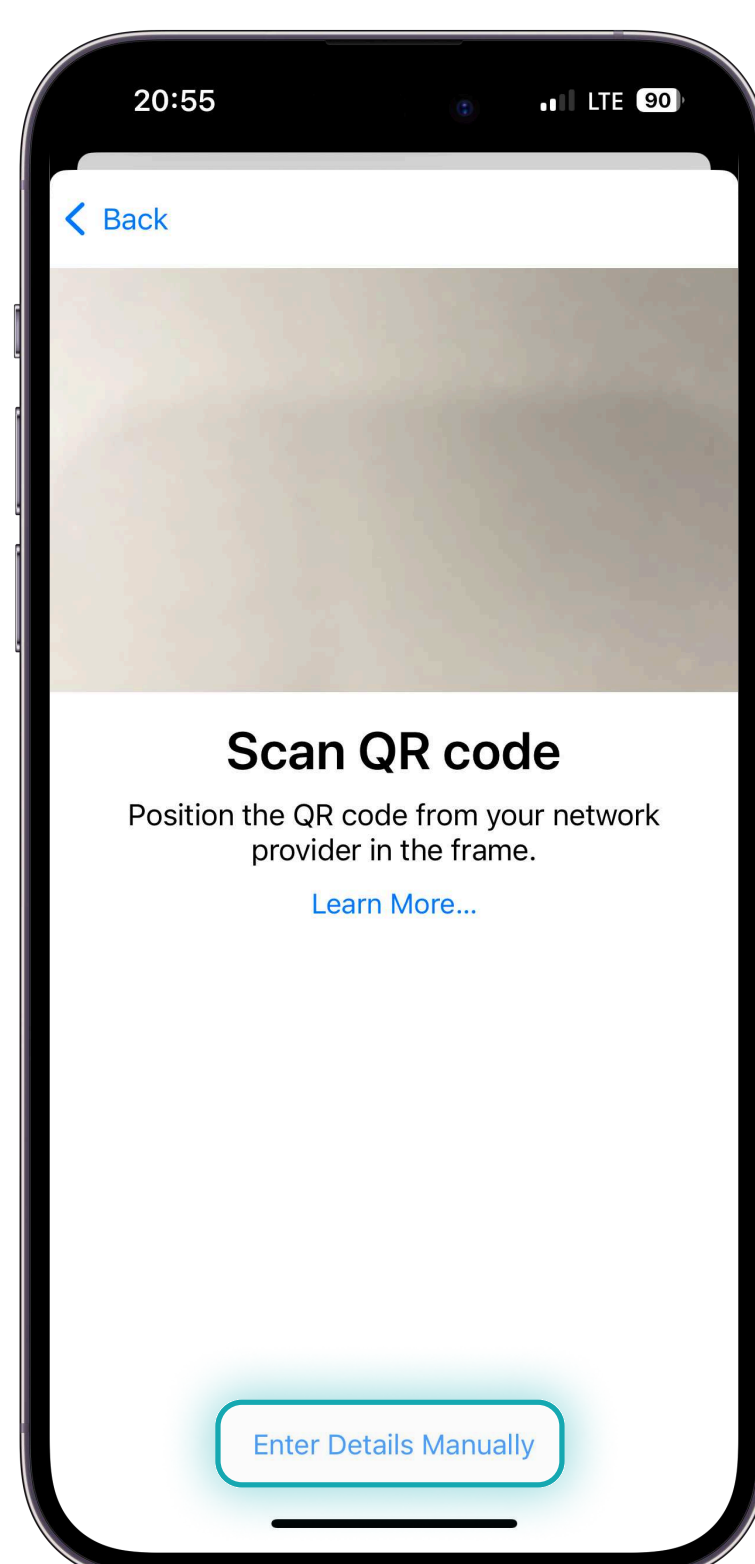
2. Go to **Mobile Service**



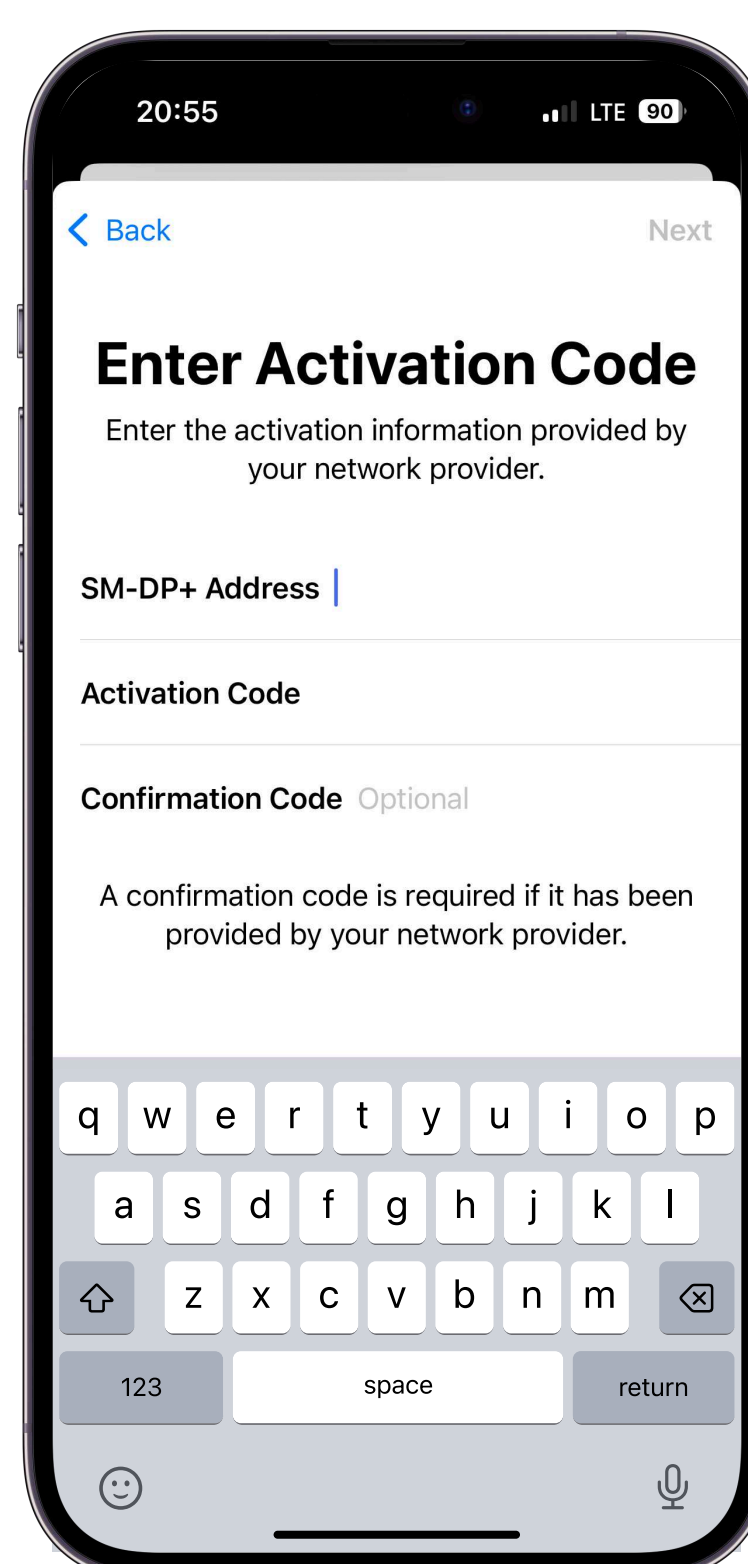
3. Go to **Add eSIM**



4. Select **Use QR Code**

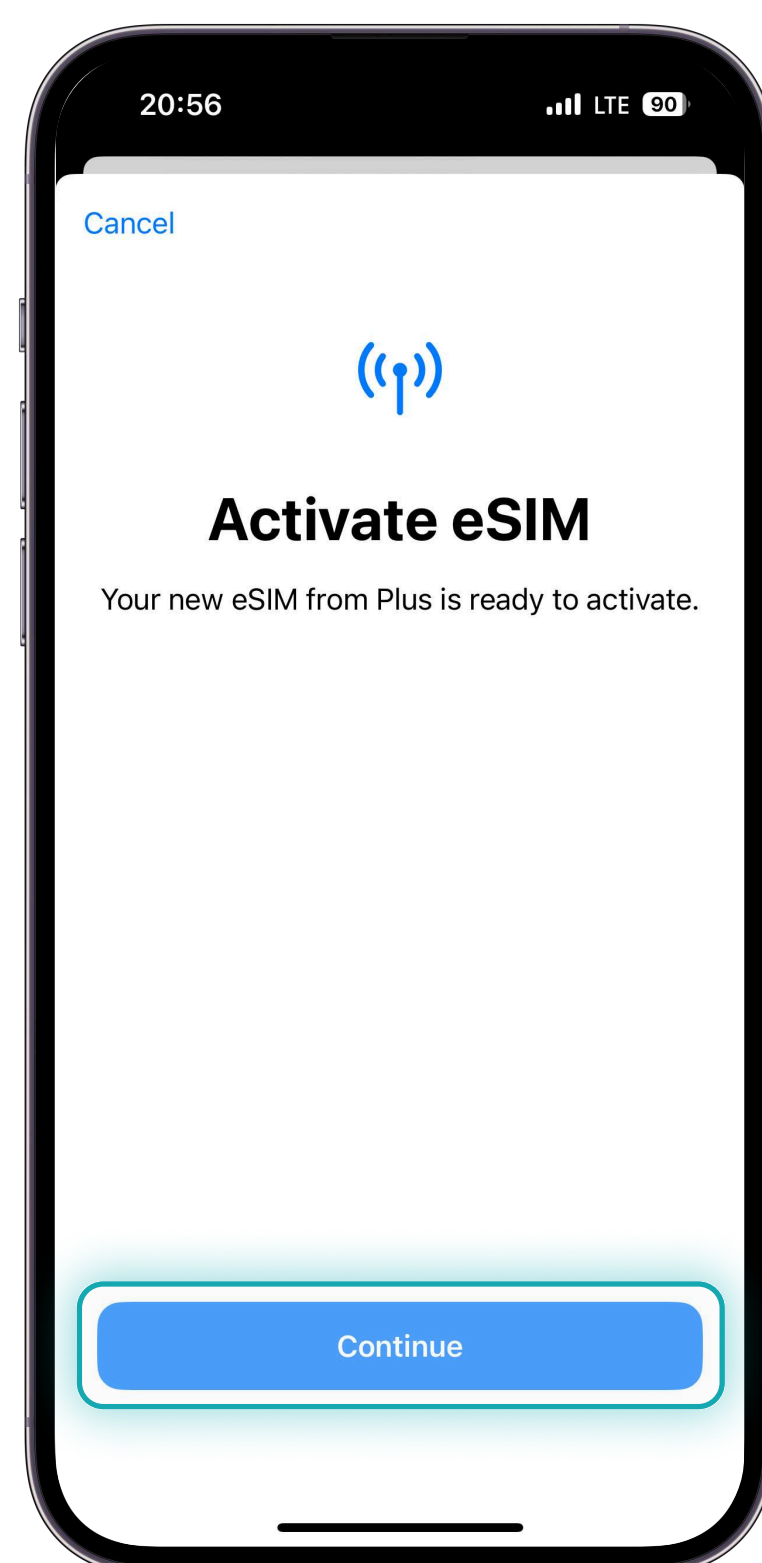


5. Tap **Enter Details Manually**

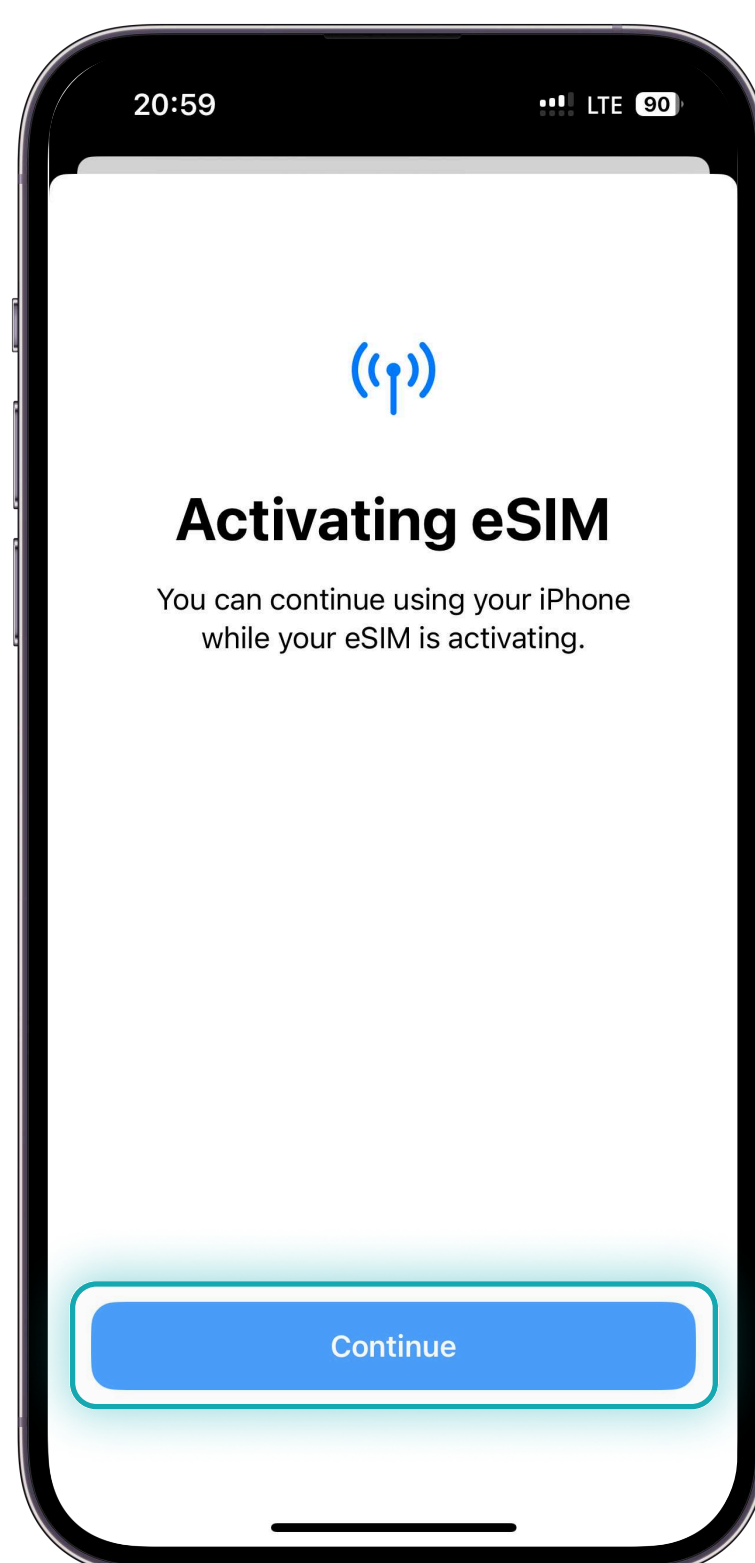


6. **Paste the codes** from app or your e-mail, and tap **Next**

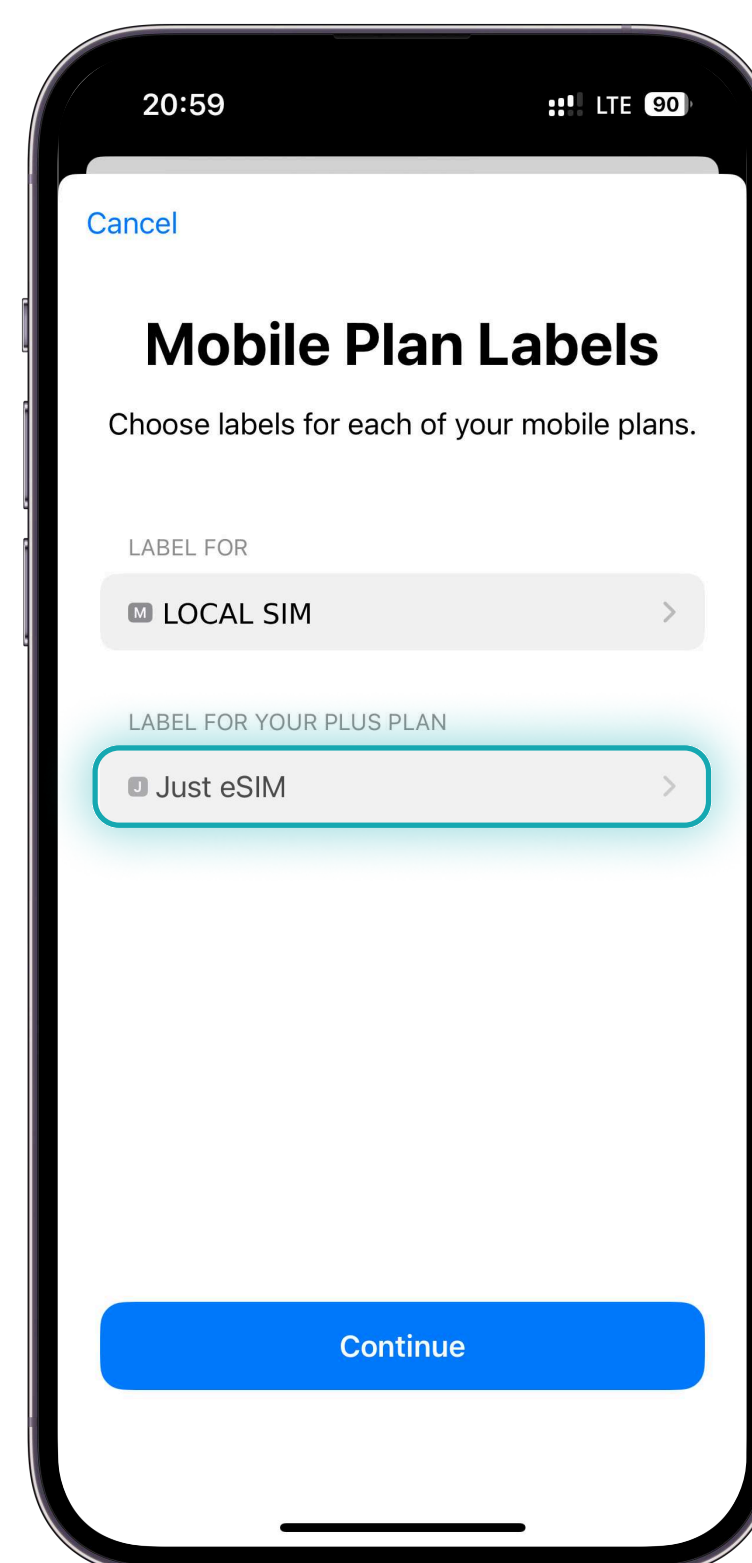
1.2. Manual installation



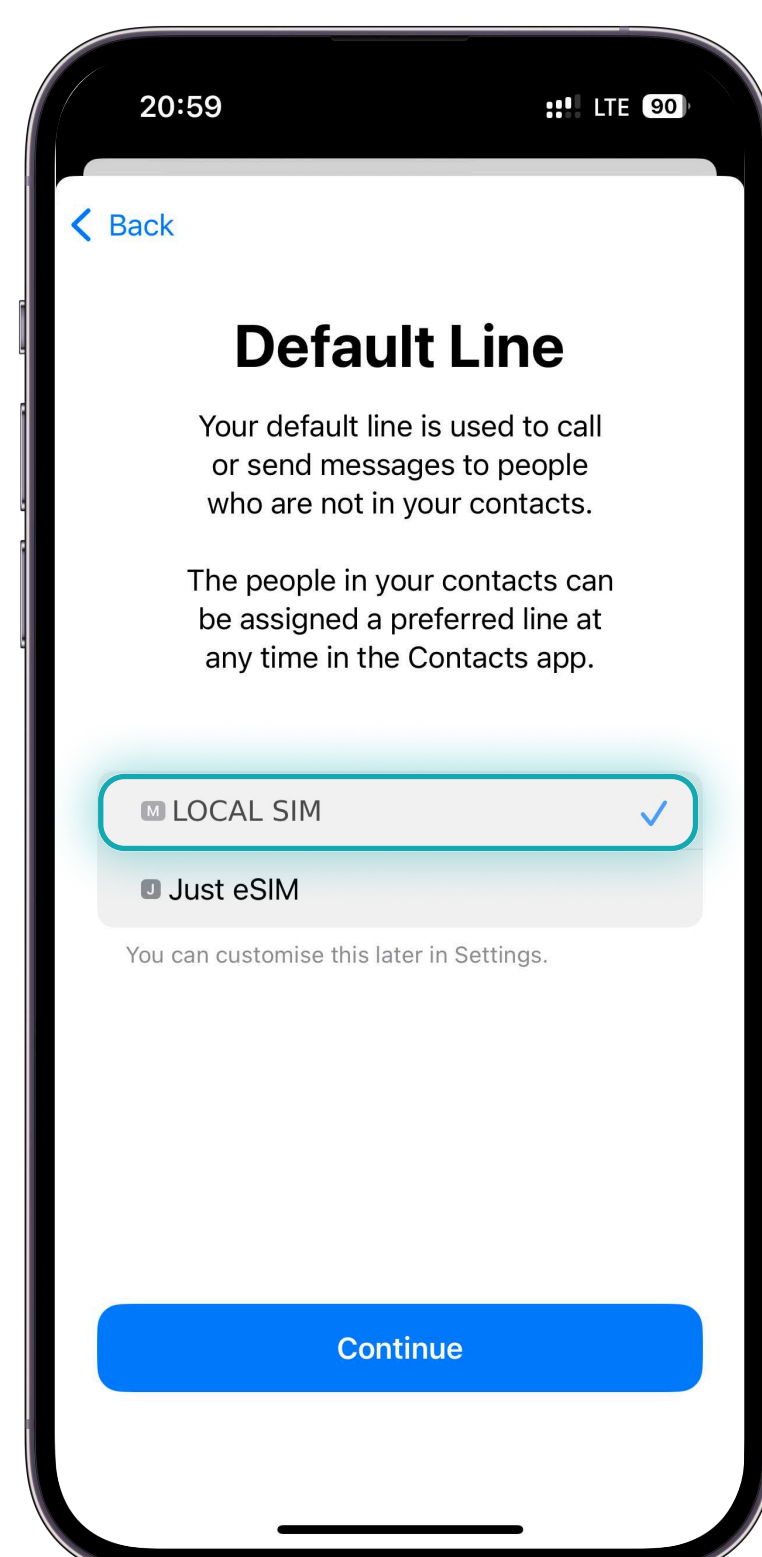
4. Tap **Continue** and wait



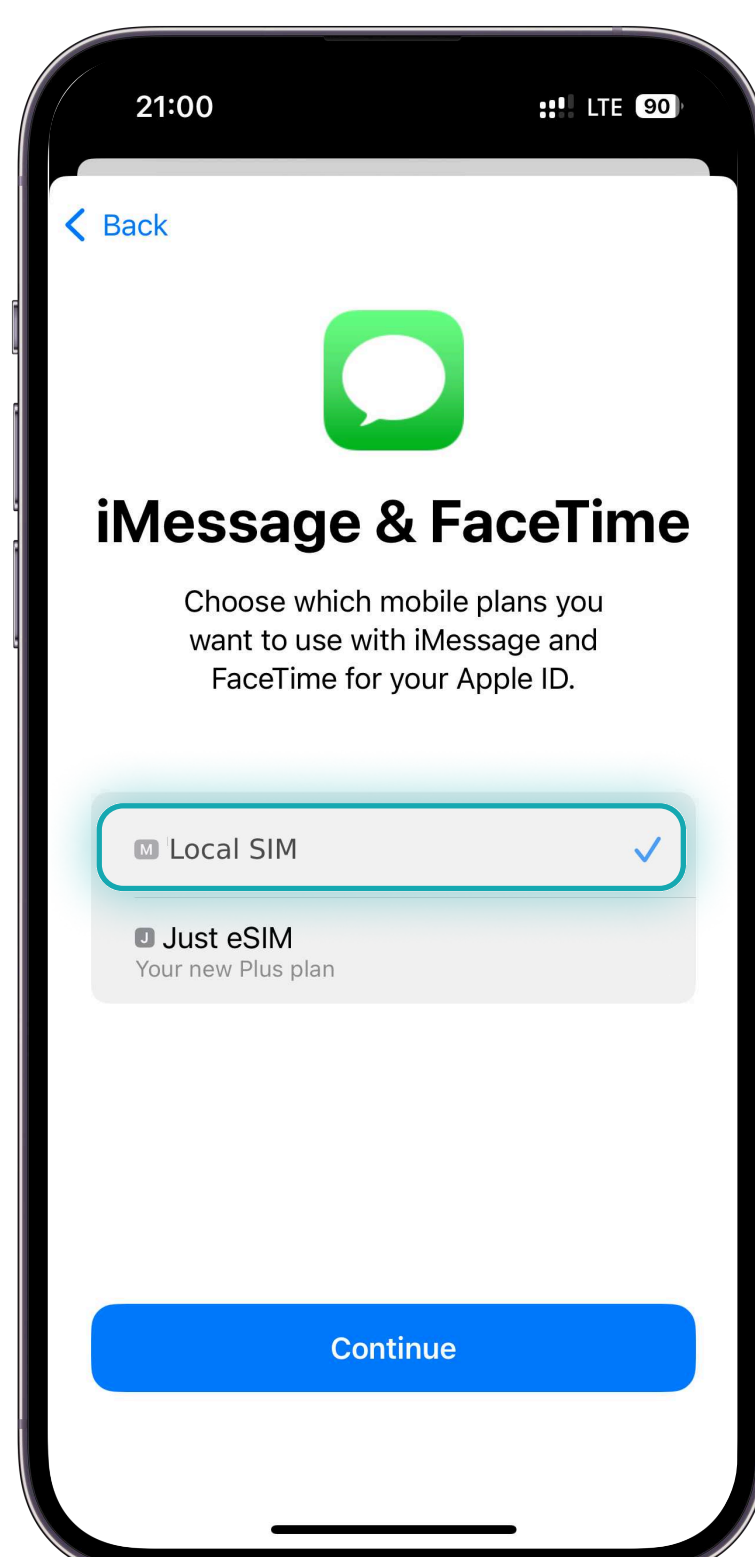
5. Tap **Continue**



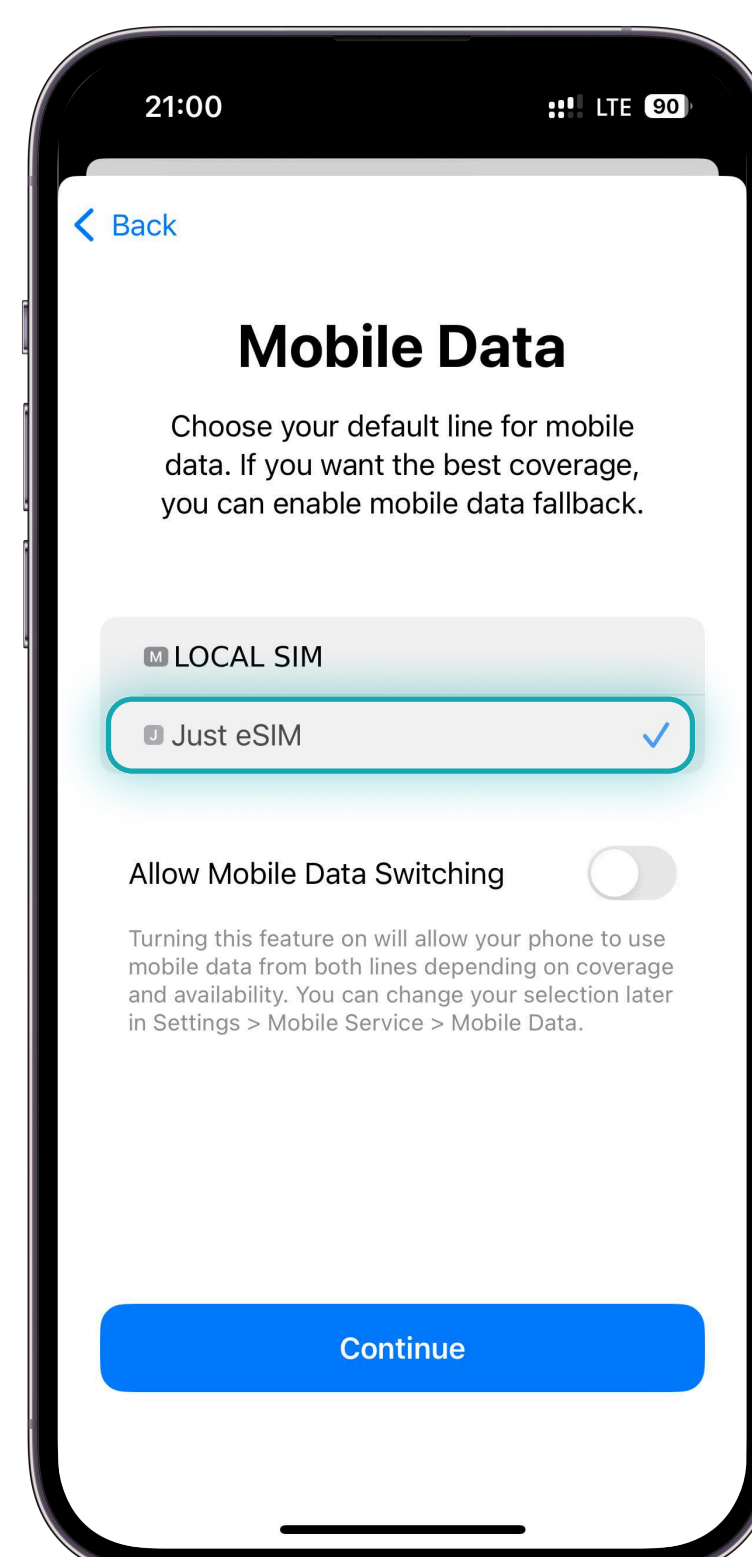
6. Select your new eSIM and rename it. Then tap **Continue**.



7. Select **Local SIM** as your **Default line** and tap **Continue**.



8. Select **Local SIM** as your line for **iMessage & FaceTime** and tap **Continue**



9. Select **Just eSIM** as your line for **Mobile Data** and tap **Continue**

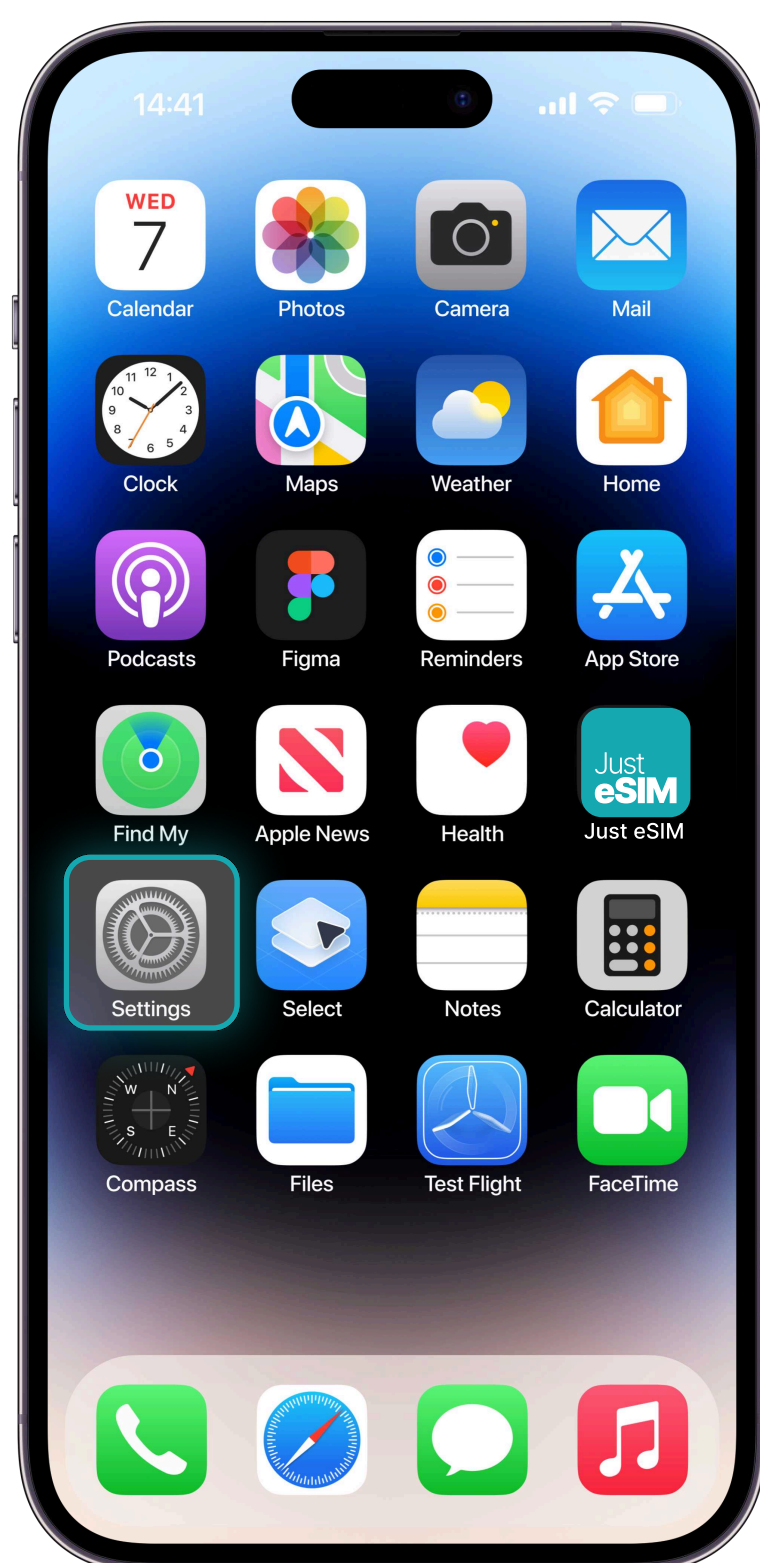
✓
Installation completed



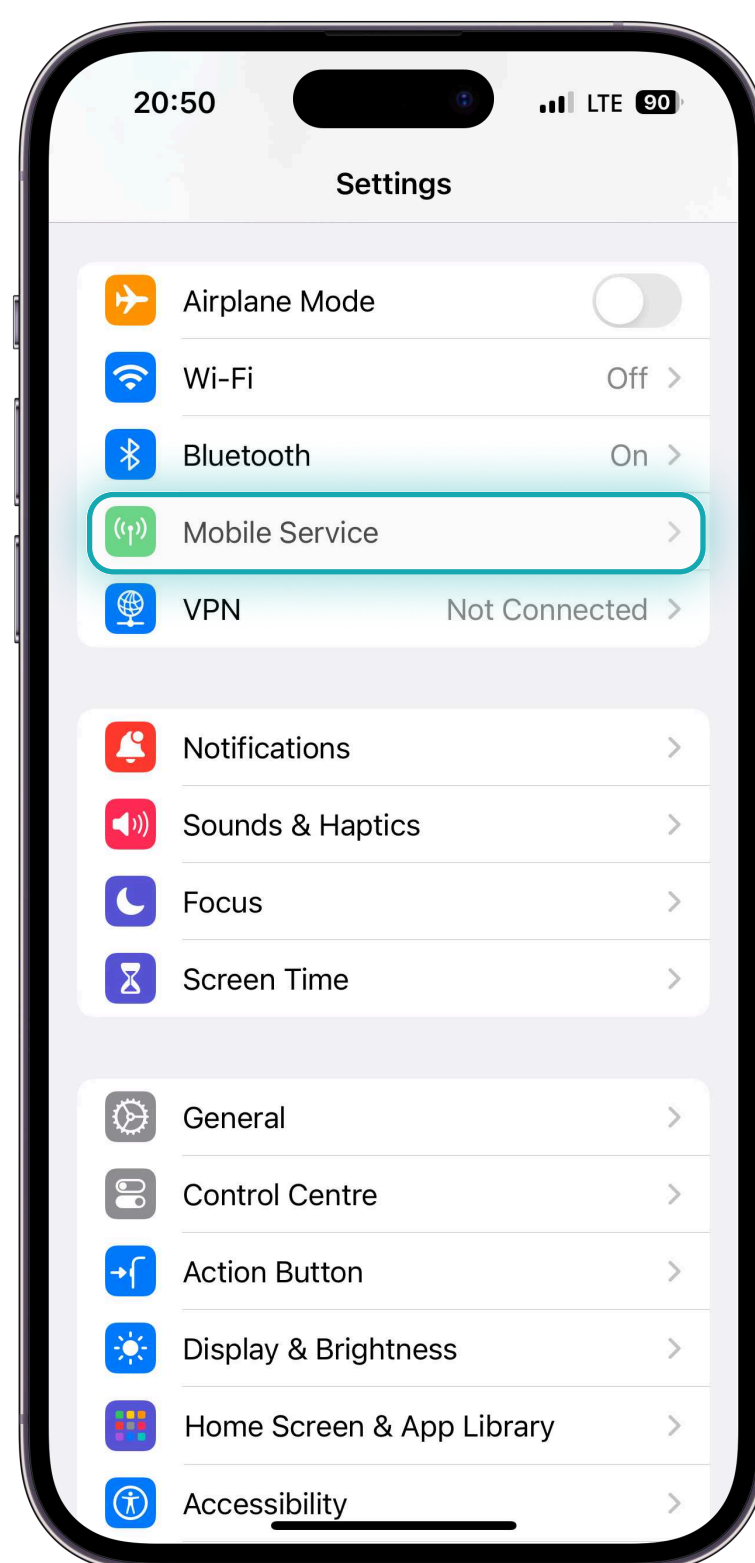
2. Activation

Activate only at your destination.

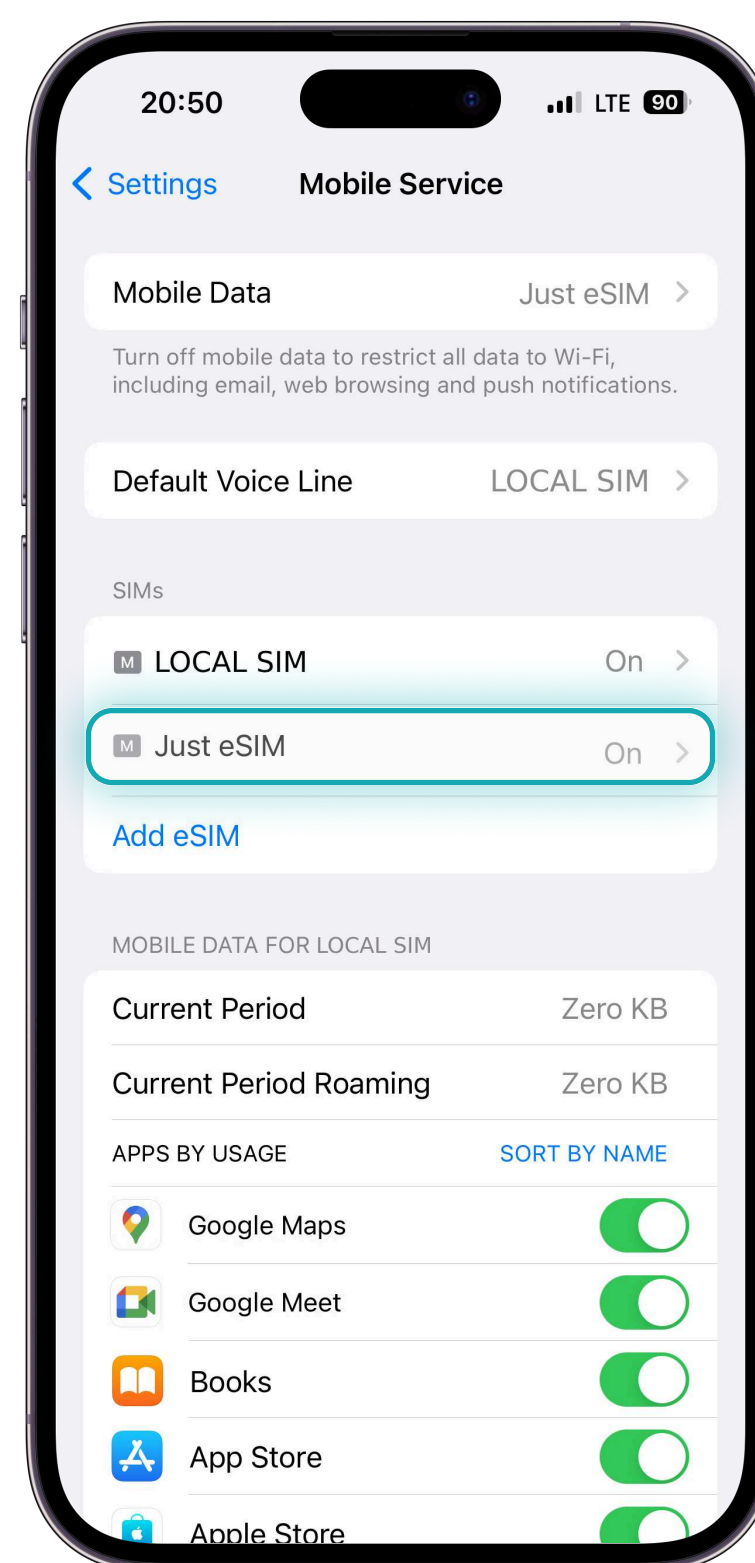
2. Activation



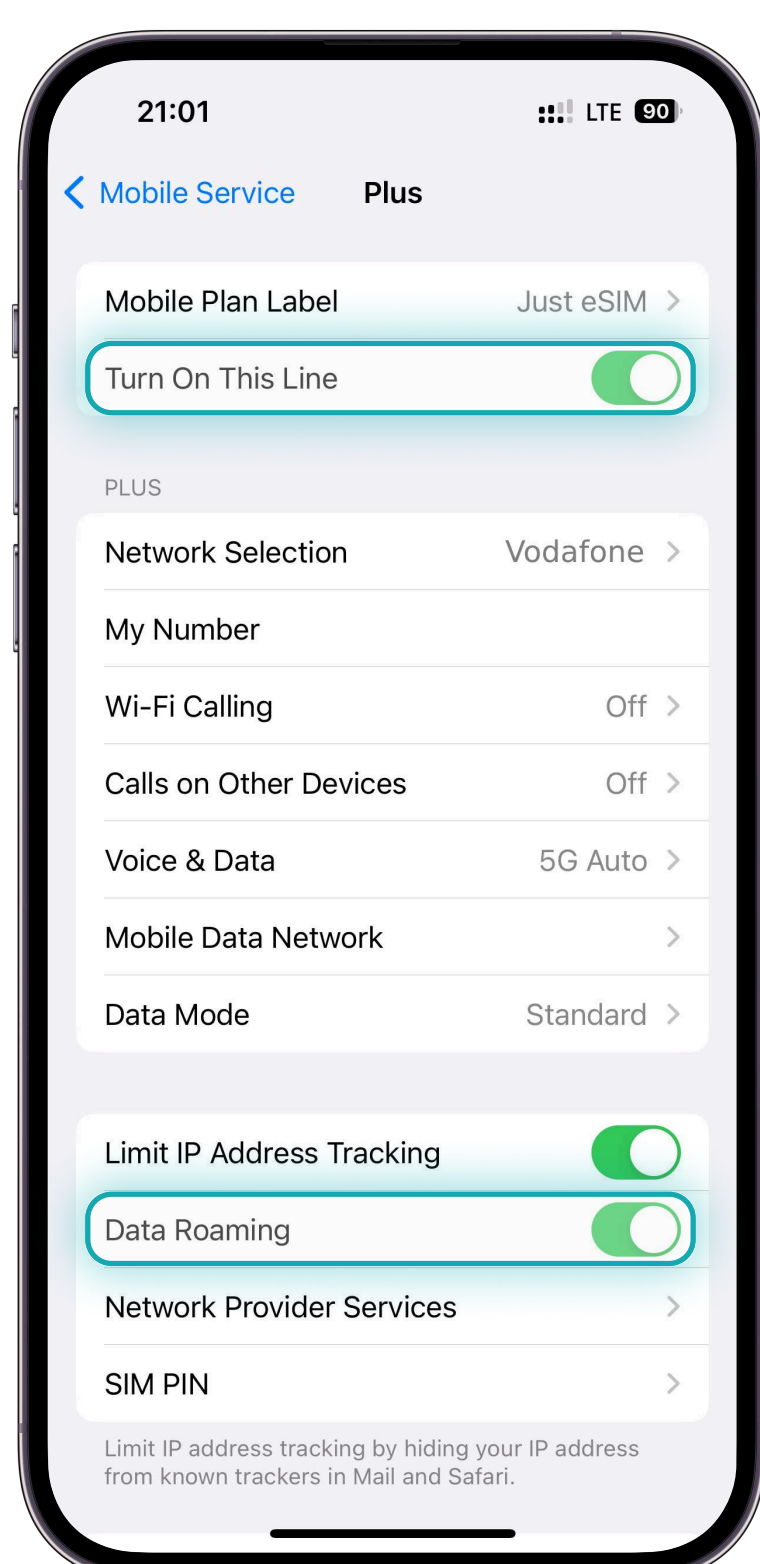
1. Go to **Settings**



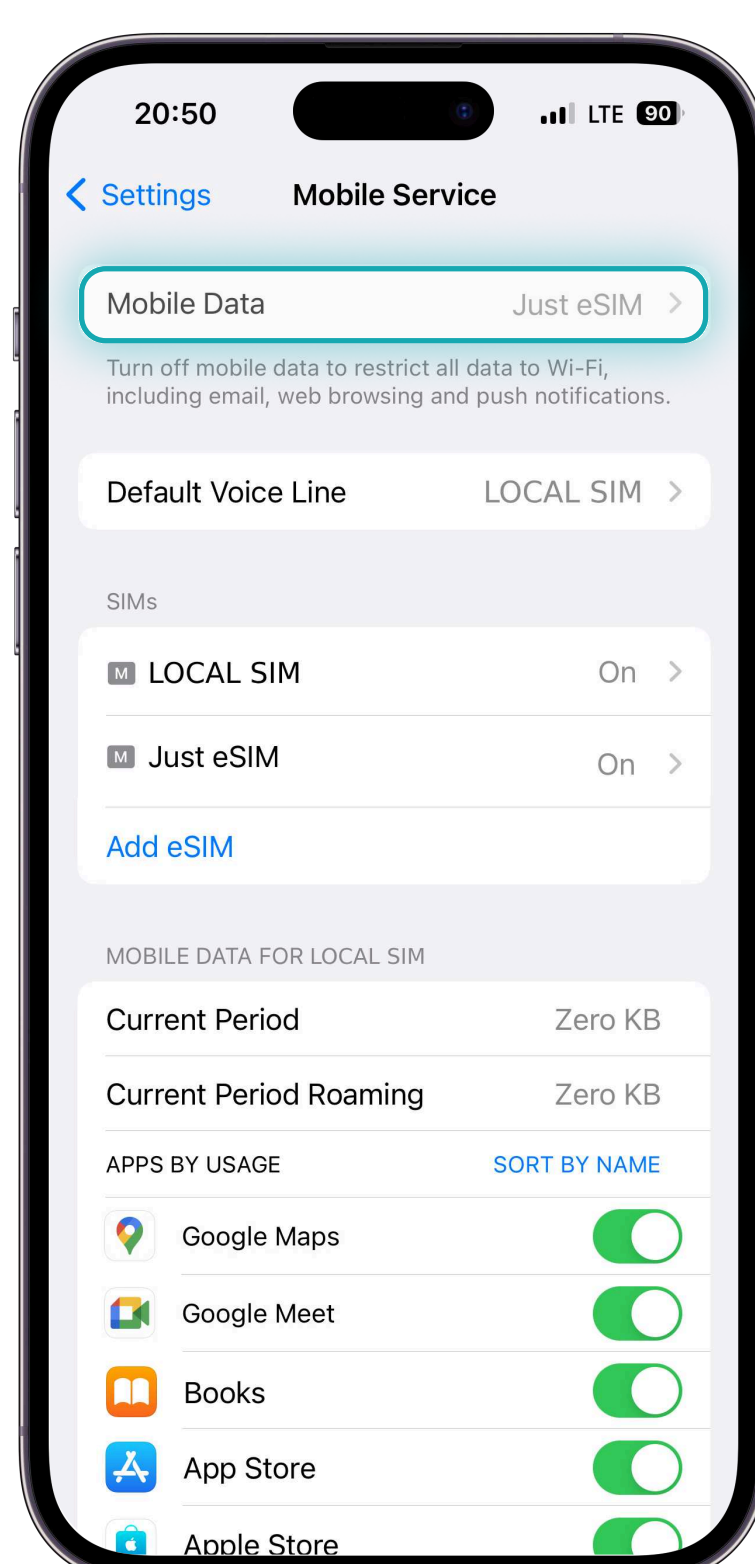
2. Go to **Mobile Service**



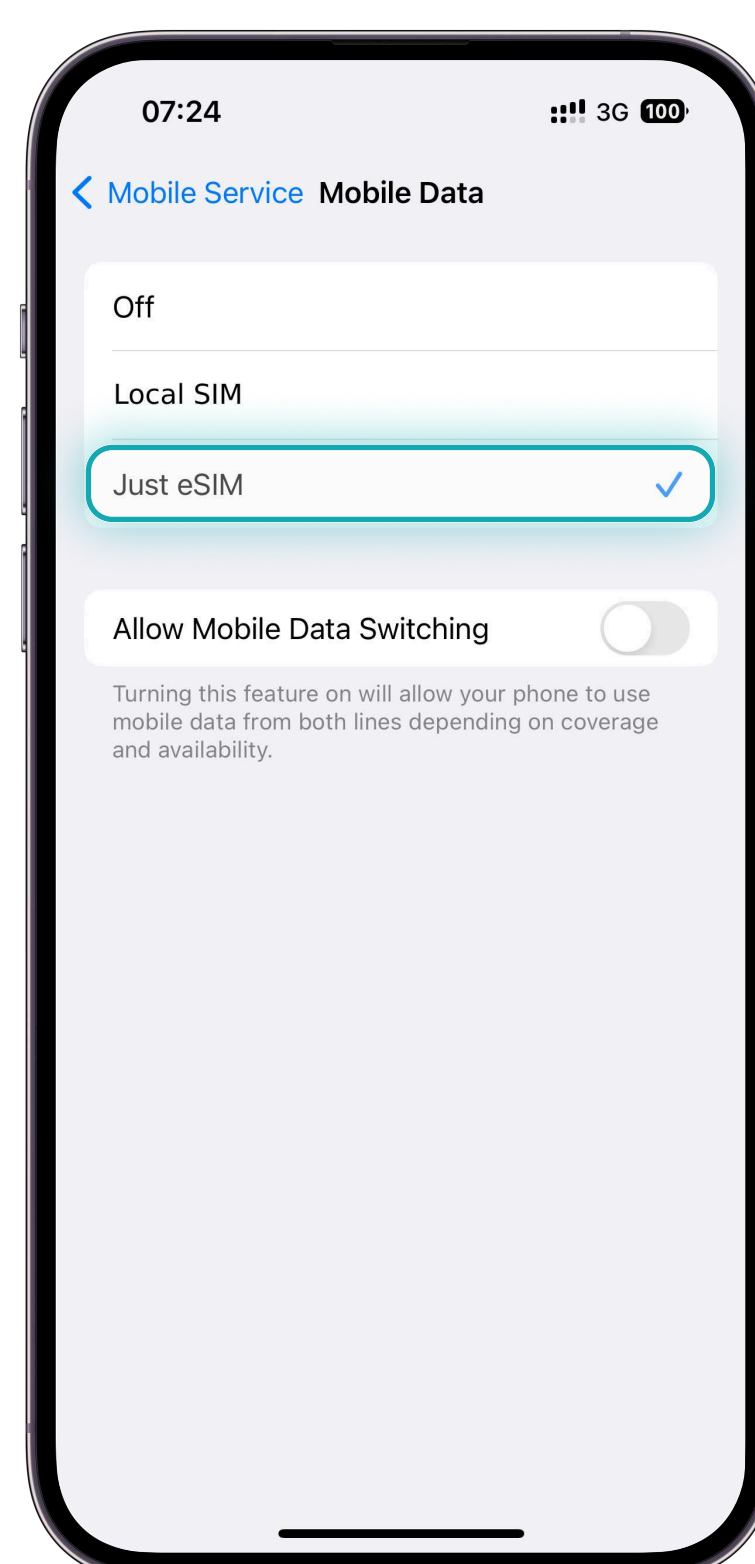
3. Select your **Just eSIM**



4. Turn on **This Line** and **Data roaming**



5. Go to **Mobile Data**



6. Select **Just eSIM** for **Mobile Data**

✓
**Activation
completed**



3. Help

If you still have questions, contact our 24/7 support team in the app or at justesim.com. Find answers to the most frequently asked questions on justesim.com.